

Welcome!

Mute your audio!

Say hi in the chat box! Tell us:

Turn on your video!

Weigh in:

Is a hot dog a sandwich?



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Is a hot dog a sandwich?





Overview of BfZ Monthly Reporting

Data Coaching Team



Lauren D'Amico

Strategy Lead

Data Coaching &
Capacity Building

*she/her/hers;
they/them*



Jane Moy

Data Coaching &
Performance Advisor

she/her/hers

Objectives / Learning Goals for Today

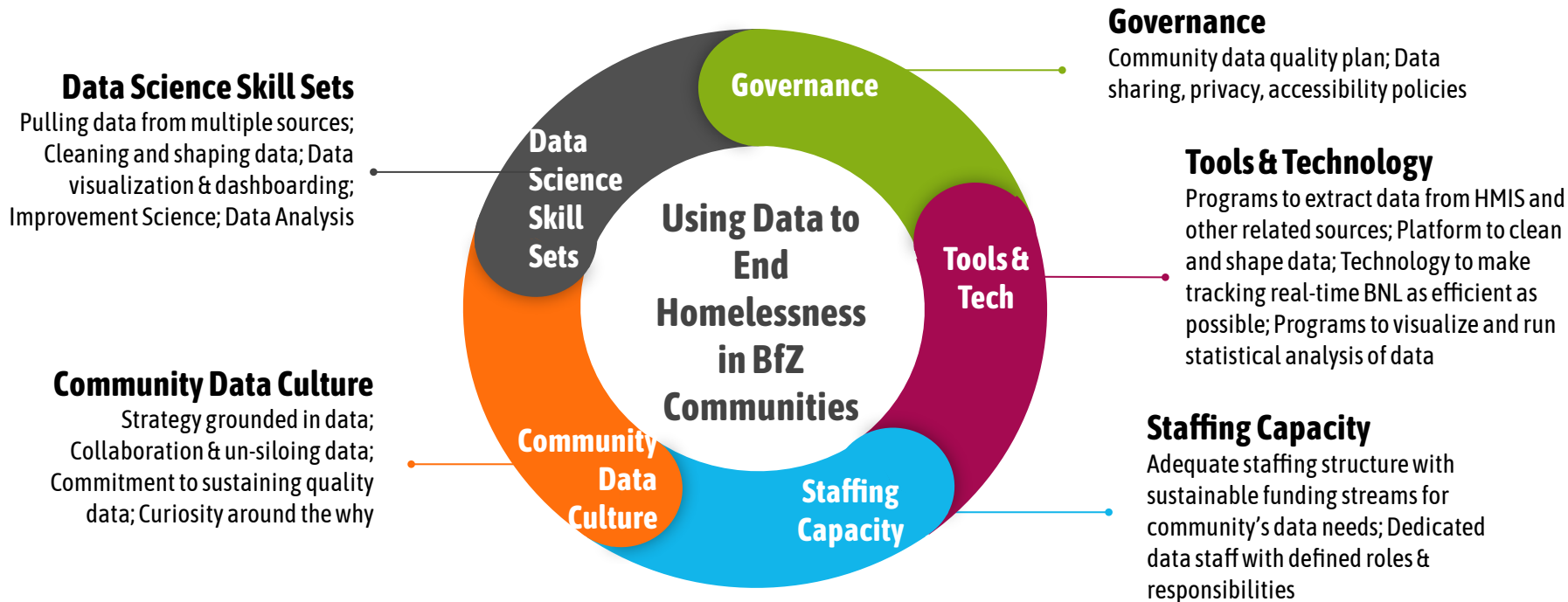
1. Level set on **where communities are at on their data journeys** and what lies ahead to gain perspective on **long-term data infrastructure considerations**
2. Learn the specific **metrics for BFZ Monthly Reporting**, understand how it might differ from typical compliance reports, and **practice applying** the measurement framework to a case
3. Revisit and clarify **what a By Name List (data set) should include in practice**, and understand the relationship between BNL data and BFZ Metrics
4. [As time allows] Explore approaches to **collecting and managing data from existing data sources** to confidently begin building your community's data infrastructure to support your goals to end homelessness.

Don't worry if you continue to have questions after the session is over. We will be working with you and the ISS Coaches to identify next steps and set some goals around building your BFZ -specific data infrastructure to set you up for success.

Data (R)evolution



Building Data Capacity to End Homelessness



It is a journey...



Data-Driven Methods

Solid Data Infrastructure



**Perfect Score on
All Singles BNL Scorecard**



Reliable Data



Track Progress Over Time



Median locked in



**6 consecutive points above
or below the median**

In Built for Zero, we believe that using data to end homelessness starts with a solid data infrastructure to track progress over time, and inform your next move.

- **Quality Data**

- Quality data gives you the confidence to know that the trends you're seeing in your data are accurate.

- **Regular Reporting**

- Regular reporting gives you a rich archive of data to be able to watch trends over time.

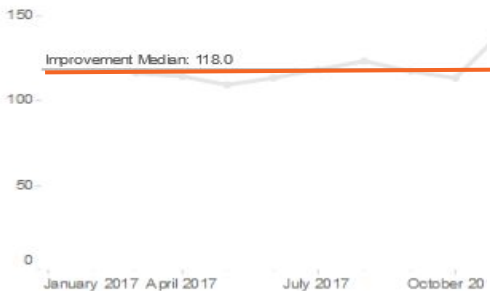
- **Capacity Building**

- Setting up a solid data infrastructure early on increases your staff capacity by limiting time spent cleaning up and refining messy data.

What we know from monthly reporting:

1 Improvement Medians

Actively Homeless Monthly Veteran data with signal



Your *improvement medians* set starting points or norms to gauge incremental progress on the way to Functional Zero. As shifts occur, new norms are calculated.

2 Shifts + Functional Zero

Your data can show *shifts* in your system signaling it is performing differently than before.



Most notably, your data also tracks your progress to and ability to sustain **Functional Zero**.

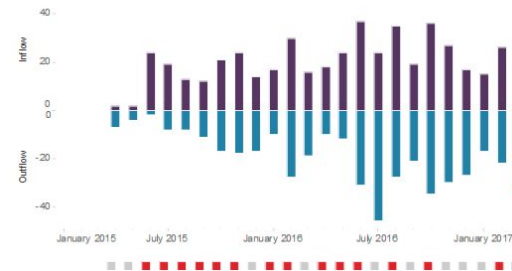
Actively Homeless Population Monthly count for Veteran subpopulation(s)



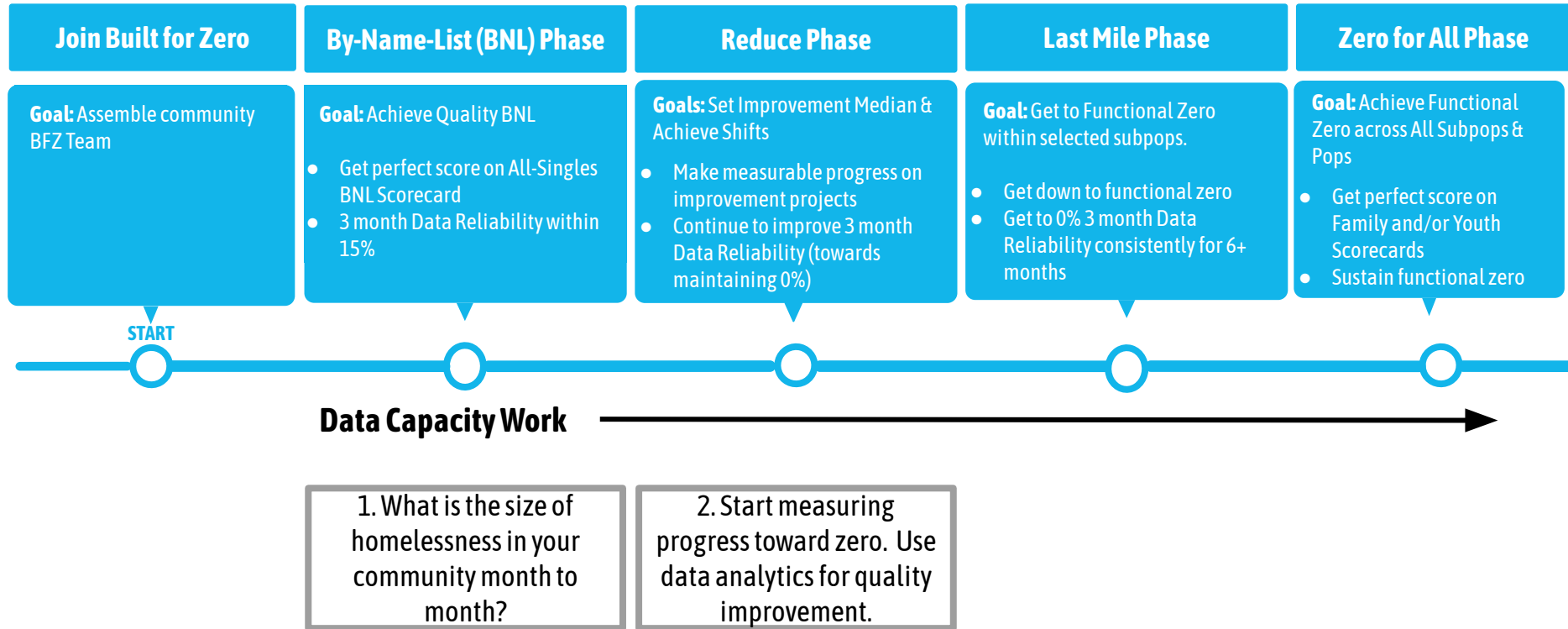
3 Inflow + Outflow

Your data helps you track movement in and out of your system. High returns from housing can indicate that you need to work on stability plans and support services for newly housed clients.

Monthly Inflow & Outflow Red square at bottom indicates Inflow exceeded Outflow

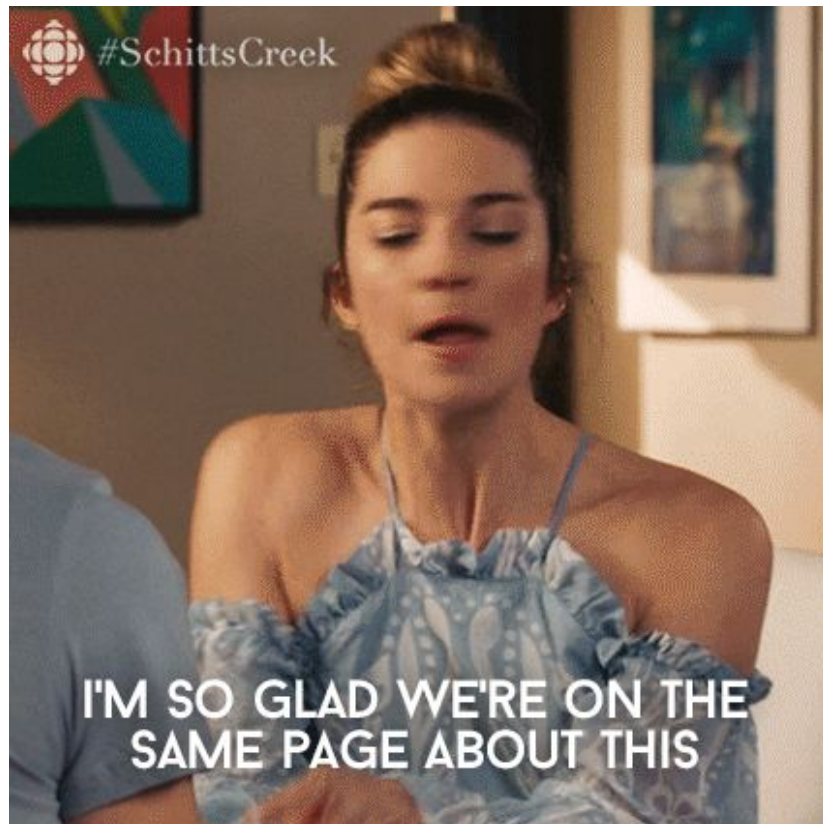


BfZ Data Milestones



Achieving Quality By Name List Data

First Let's Get on the Same Page



Reframing: BNL vs Universe of BNL Data

You should be able to do all these things with your data set



Case conferencing list



BFZ Monthly Metrics



Historical view of system



Disaggregate to look for disparities over time

Defining a Quality By-Name List (QBNL)

FULL COVERAGE

- All agencies and programs are represented
- List includes people sleeping in shelters and on the streets

PERSON-LEVEL DATA

- Each person has an entry that includes their name, history, health and housing needs
- **Each person can be followed through the system**

RELIABILITY

- **Data balances month over month, just like your checkbook - every person's movements are accounted for**
- Changes in actively homeless numbers are accounted for in inflow + outflow

REGULAR UPDATES

- List is updated monthly, at a minimum
- **As people's housing status changes, so do their list entries**

BNL Phase: Achieving a QBNL Requires ...



**Perfect Score on
All Singles BNL Scorecard**

28 of 28 items on the scorecard
have a “Yes” response



**Reliable Data
(in subpopulation focused on)**

3-month* data reliability within
15% margin (work towards 0%)

**This requires a minimum of 4 months of reported
data to calculate.*

BFZ Measurement Framework

An illustration of a person with dark hair, wearing a yellow shirt and dark pants, sitting on a pink blanket on a grassy lawn. A white dog with brown spots is sitting next to them. In the background, there is a large tree, rolling green hills, and a stylized city skyline under a blue sky. A street lamp is visible on the right side of the scene.

Monthly Reporting Goals

Corrections and updates to data are normal during this initial phase. Don't be afraid to just start!

ISS Goal










Try for **4 consecutive months of data** to begin looking at your **3 mo. data reliability**

Post-ISS Goal

Submitting monthly BFZ Metrics by **15th of each month**

So...is a hotdog a sandwich?

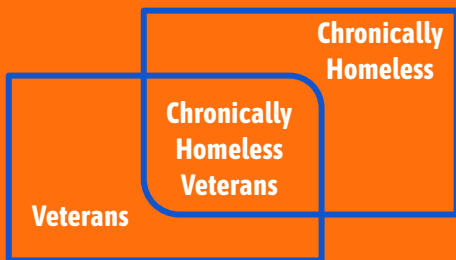
THE SANDWICH ALIGNMENT CHART

	INGREDIENT PURIST (Must have classic sandwich toppings: meat, cheese, lettuce, condiments, etc.)	INGREDIENT NEUTRAL (Can contain a broader scope of savoury ingredients)	INGREDIENT REBEL (Can contain literally any food products sandwiched together)
STRUCTURE PURIST (A sandwich must have a classic sandwich shape: two pieces of bread/baked product, with toppings in between)	HARDLINE TRADITIONALISTS  "A BLT is a sandwich."	STRUCTURAL PURIST, INGREDIENT NEUTRAL  "A chip butty is a sandwich."	STRUCTURAL PURIST, INGREDIENT REBEL  "Ice cream between waffles is a sandwich."
STRUCTURE NEUTRAL (The container must be on either side of the toppings, but not necessarily two separate pieces)	STRUCTURAL NEUTRAL, INGREDIENT PURIST  "A sub is a sandwich."	TRUE NEUTRAL  "A hot dog is a sandwich."	STRUCTURAL NEUTRAL, INGREDIENT REBEL  "An ice cream taco is a sandwich."
STRUCTURE REBEL (Can contain any food enveloped in any way by a containing food)	STRUCTURAL REBEL, INGREDIENT PURIST  "A chicken wrap is a sandwich."	STRUCTURAL REBEL, INGREDIENT NEUTRAL  "A burrito is a sandwich."	RADICAL SANDWICH ANARCHY  "A Pop-Tart is a sandwich."

BFZ Reporting Populations

All Single Adults

All single adults age 25 & older experiencing homelessness



Families

All families with minor youth under 18 experiencing homelessness (includes unsafe/unstable)

Includes:

- **Veteran** family households
- Family households experiencing **chronic homelessness**



Youth

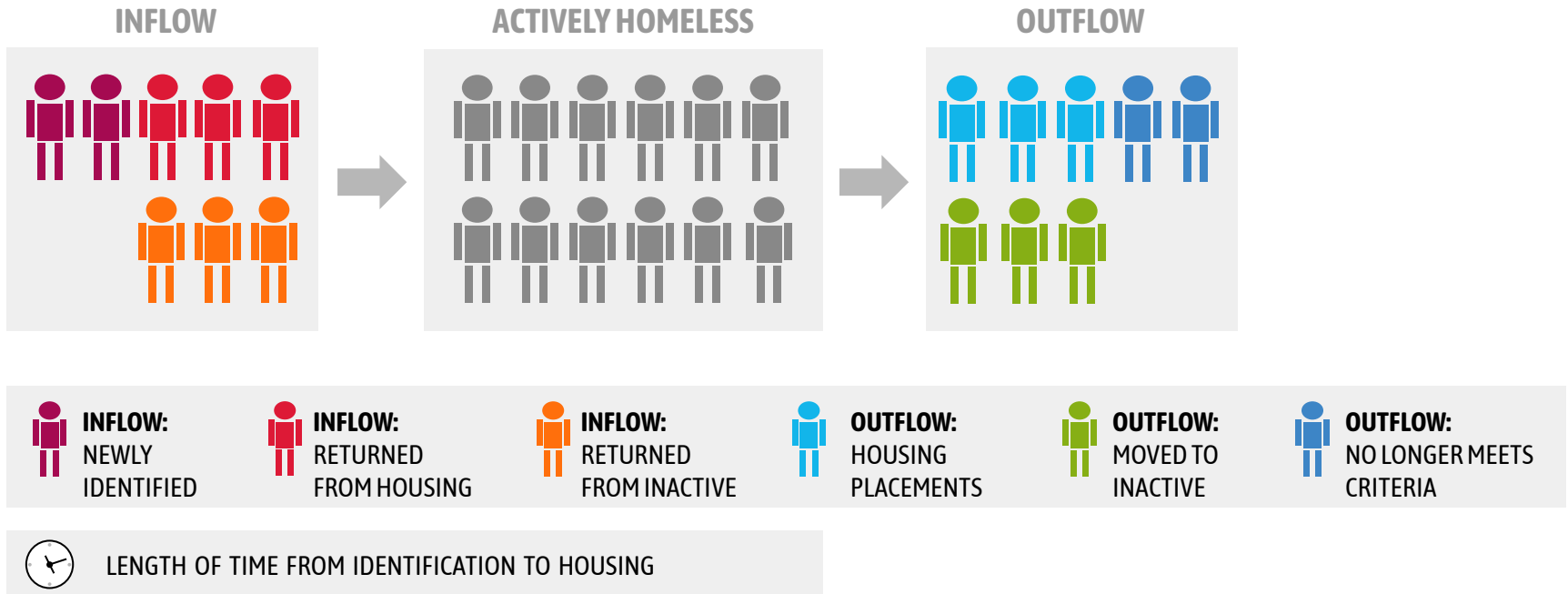
All unaccompanied youth under the age of 25 experiencing homelessness (includes unsafe/unstable)

All People Experiencing Homelessness in Your System

The unduplicated count of individuals actively experiencing homelessness, regardless of population.

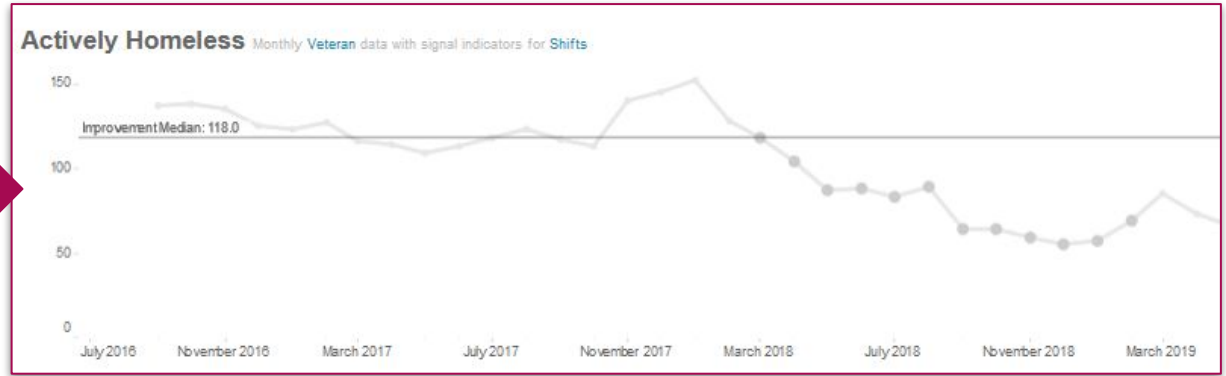
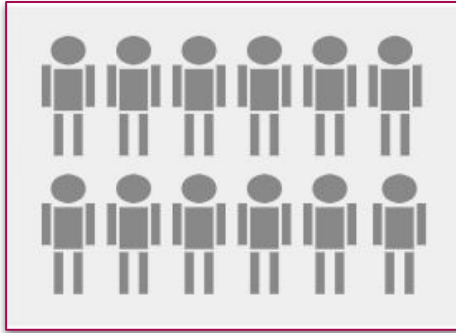
Monthly Reporting: Data Points to Track

FOR EACH POPULATION:



BFZ Monthly Reporting Actively Homeless

ACTIVELY HOMELESS



DEFINITION: As of the **last day** of the reporting month, the number of actively homeless households on your By-Name List

NOTES:

- Actively homeless households may reside in shelter, transitional housing, or in a location not meant for human habitation (on street, beach/riverbed, in car, etc.). For Family and Youth populations, this includes unsafe & unstable housing situations.
- Actively homeless households may have received a voucher or subsidy. However, if they have not yet moved into a permanent housing unit, they should still be counted as actively homeless.

BFZ Monthly Reporting - Inflow

INFLOW



NEWLY IDENTIFIED

DEFINITION: The total number of households experiencing homelessness who have newly entered your coordinated entry system over the course of the reporting month.



RETURNED FROM HOUSING

DEFINITION: The total number of households experiencing homelessness who were previously housed and have become unhoused or have otherwise returned to homelessness over the course of the reporting month.



RETURNED FROM INACTIVE

DEFINITION: The total number of households experiencing homelessness who were previously designated as inactive but have since reappeared or otherwise returned to homelessness over the course of the reporting month.

BFZ Monthly Reporting - Outflow



HOUSING PLACEMENTS

DEFINITION: The total number of households experiencing homelessness who moved into permanent housing over the course of the reporting month.



MOVED TO INACTIVE

DEFINITION: The total number of households experiencing homelessness who have been designated as “inactive” on your community’s By-Name List over the course of the reporting month.



NO LONGER MEETS CRITERIA

DEFINITION: The total number of households experiencing homelessness who have lost their “population” status over the course of the month.

OUTFLOW



Let's Try it Together

Here's the scenario:

- Sam has been through the system before.
- ABC City is using **1/1/2020** as the “start date” for their community BNL.
- Sam's most recent episode of homelessness was logged on **10/9/2020** when she encountered a Street Outreach team (living in a car by herself). She was enrolled into that Street Outreach program on 10/9/2020, but not all info was gathered at that time.
- Sam had no active program enrollments or contact with the homeless response system between 1/1/2020 and 10/9/2020.
- Sam was entered into the community's CES program and screened (VISPDAT + CES Assessments) on **11/2/2020**. She was determined to be **CH** at program entry.
- Sam was referred to a Housing Program on **12/17/2020**, and accepted on **12/22/2020**.
- Sam moved into a subsidized apartment on **1/9/2021**.
- Sam was exited from the Housing Program on **3/9/2021** due to loss of contact and she had already vacated the apartment (unknown/disappeared).
- Sam reconnected with the Street Outreach team on **5/19/21**, seeking housing services.

Q1: What month and metric category/ies should Sam show up initially? (extra credit for subpopulation/population)

Answer:

Single Adults (October 2020, Actively Homeless, Inflow: Newly Identified)

Other Non-Vet, Non-CH (October 2020, Actively Homeless, Inflow: Newly Identified)

Q2: How would Sam show up in the data for November 2020?

Answer:

Single Adults (Actively Homeless)

Other Non-Vet, Non-CH (Outflow: No longer meets pop criteria)

Chronic (Actively Homeless, Inflow: Newly Identified)

Let's Try it Together

Here's the scenario:

- Sam has been through the system before.
- ABC City is using **1/1/2020** as the “start date” for their community BNL.
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- Sam had no active program enrollments or contact with the homeless response system between 1/1/2020 and 10/9/2020.
- Sam was entered into the community's CES program and screened (VISPDAT + CES Assessments) on **11/2/2020**. She was determined to be **CH** at program entry.
- Sam was referred to a Housing Program on **12/17/2020**, and accepted on **12/22/2020**.
- Sam moved into a subsidized apartment on **1/9/2021**.
- Sam was exited from the Housing Program on **3/9/2021** due to loss of contact and she had already vacated the apartment (unknown/disappeared).
- Sam reconnected with the Street Outreach team on **5/19/21**, seeking housing services.

Q3: How would Sam be captured in the data for December 2020?

Answer:

Single Adults (Actively Homeless)
Chronic (Actively Homeless)

Q4: How would Sam be captured in the data for January 2021?

Answer:

Single Adults (Actively Homeless,
Outflow: Housing Placement)
Chronic (Actively Homeless, Outflow:
Housing Placement)

Let's Try it Together

Here's the scenario:

- Sam has been through the system before.
- ABC City is using **1/1/2020** as the “start date” for their community BNL.
- Sam's most recent episode of homelessness was logged on **10/9/2020** when she encountered a Street Outreach team (living in a car by herself). She was enrolled into that Street Outreach program on 10/9/2020, but not all info was gathered at that time.
- Sam had no active program enrollments or contact with the homeless response system between 1/1/2020 and 10/9/2020.
- Sam was entered into the community's CES program and screened (VISPDAT + CES Assessments) on **11/2/2020**. She was determined to be **CH** at program entry.
- Sam was referred to a Housing Program on **12/17/2020**, and accepted on **12/22/2020**.
- Sam moved into a subsidized apartment on **1/9/2021**.
- Sam was exited from the Housing Program on **3/9/2021** due to loss of contact and she had already vacated the apartment (unknown/disappeared).
- Sam reconnected with the Street Outreach team on **5/19/21**, seeking housing services.

Q5: How would Sam be captured in the data for February 2021?

Answer:

Single Adults n/a

Chronic n/a

Q6: How would Sam be captured in the data for March 2021?

Answer:

This might vary by community and how someone moves off the “BNL”.

Single Adults n/a

Chronic n/a

Let's Try it Together

Here's the scenario:

- Sam has been through the system before.
- ABC City is using **1/1/2020** as the “start date” for their community BNL.
- Sam's most recent episode of homelessness was logged on **10/9/2020** when she encountered a Street Outreach team (living in a car by herself). She was enrolled into that Street Outreach program on 10/9/2020, but not all info was gathered at that time.
- Sam had no active program enrollments or contact with the homeless response system between 1/1/2020 and 10/9/2020.
- Sam was entered into the community's CES program and screened (VISPDAT + CES Assessments) on **11/2/2020**. She was determined to be **CH** at program entry.
- Sam was referred to a Housing Program on **12/17/2020**, and accepted on **12/22/2020**.
- Sam moved into a subsidized apartment on **1/9/2021**.
- Sam was exited from the Housing Program on **3/9/2021** due to loss of contact and she had already vacated the apartment (unknown/disappeared).
- Sam connected with a different Street Outreach team on **5/19/21**, seeking housing services.

Q7: How would Sam be captured in the data for May 2021?

Answer:

Single Adults (Actively Homeless, Inflow:
Returned from Housed)

Chronic (Actively Homeless, Inflow:
Returned from Housed)

Reflection/Discussion

- General comments or questions?
- What did that exercise bring up for you?
- Do you capture status changes differently in your community? If so, how?
- Do you face any challenges/barriers to reporting? If so, what are they?
- If you haven't started reporting yet: as you look ahead, where do you anticipate any stuck-points?
- How might data quality (timeliness, accuracy, completeness) impact your data?
- Is your data structured to be able to pull this information easily? How big is your BFZ monthly reporting lift? How much time does it take to pull these numbers?

Considerations: Sourcing BNL Data Points

SAMPLE

Tracking dates to indicate what a person or household's status is

AVOID OVERWRITING DATES

Client ID	Household ID	BNL Status	Date of Identification	Housing Move-In Date	Inactive Date	Returned to Active Date	Age	Household Type	Household Type Date	Chronic Status	Chronic Status Date	Veteran Status	Veteran Status Date	Gender	Race	Ethnicity
		Active Housed Inactive						Single Adults Family Youth		Yes No		Yes No				

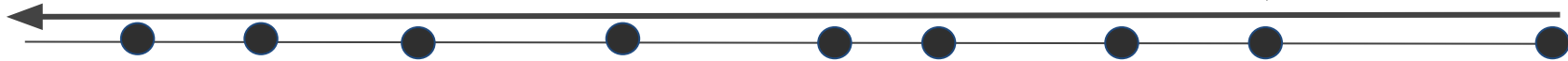
Accepted to Housing Prgrm
Exit to Housed

Returned to Active, DOI
Moved to inactive

Returned to Active, DOI
Re-assessed by CES

Referred to Housing Prgrm
Accepted to Housing Prgrm

Accepted to Housing Prgrm
Exit to Housed



Monthly Reporting Goals

Corrections and updates to data are normal during this initial phase. Don't be afraid to just start!

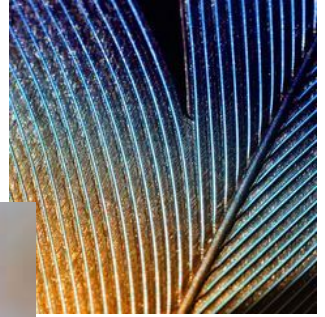
ISS Goal

Try for **4 consecutive months of data** to begin looking at your **3 mo. data reliability**

Post-ISS Goal

Submitting monthly BFZ Metrics by **15th of each month**

Why is Getting to Quality Data a Process?



Building Reporting Muscle



Considerations

- Who needs to be part of the conversation to understand the data in your system?
- Think about what **data sources** your community might use
- **Test reporting logic** - what does the data tell you? What do you need to dig deeper into?
- How do your existing **data collection processes** effect your ability to pull data?
 - Suggestion - follow actual clients through the system by looking at their data. Is their journey documented somehow in the data??
- Can you pull **historical** views?
- What might you be **learning about your system** as you test and look at the data?

Let's look at the PMT live!

Performance Management Tracker (PMT)

<https://www.joinbuiltforzero.org/login/>

Select **your community name** from the dropdown menu.
Password = **shiftshappen2019**

BFZ Reporting Form

BFZ Reporting Form

Next Steps & Resources

An illustration of a person with dark hair, wearing a yellow shirt and a dark skirt, sitting on a pink blanket on a grassy hill. A white dog with brown spots is sitting next to them. In the background, there is a large tree, a city skyline, and a blue sky with a large orange sun. A blue street lamp is visible on the right side of the scene.

Monthly Reporting Goals (Revisited)

Corrections and updates to data are normal during this initial phase. Don't be afraid to just start!

Start with July 2021 data!

ISS Goal

Try for **4 consecutive months of data** to begin looking at your **3 mo. data reliability**

Post-ISS Goal

Submitting monthly BFZ Metrics by **15th of each month**

Discussion

Do you feel prepared to try the BFZ reporting form this month (for July data)? If not, what do you feel unsure about? What additional info or support would help make the process easier & less stressful?

Community	Response	Notes
Baltimore City		
Sonoma County		
Kent County		
Wayne Metro CAC		

Upcoming “Data Track” Support

August

- [as needed] 1:1 facilitated data system mapping process
- [as needed] 1:1 support available to help with first data submission

September

- All About Data Reliability + Troubleshooting Data Challenges
 - Introducing our measure of data reliability & ‘quality’
 - Holding short trainings to demonstrate how to calculate data reliability

Ongoing Support

- Reach out to data coaches (Lauren/Jane) anytime with questions

How Data Coaches Support You...

- Reviewing the **BfZ Reporting metrics** in greater depth
- Sounding off on the **data infrastructure** questions on the BNL Scorecard
- **Troubleshooting** with pulling BfZ metrics - **untangling** any HMIS related issues
- Mechanics of **how to report your data**
- Facilitation of **data system mapping** process
- Coaching around **getting** and **maintaining quality BNL data**
- Walking through the **Performance Management Tracker**
- **Introducing** our measure of data reliability
- Holding short trainings to demonstrate **how to calculate** data reliability
- **Connect** you with other communities that have gone through it!

Reporting & BNL Resources

Resource Links:

- [BFZ Reporting Reference Guide](#)
- [BFZ Reporting Form \(google form\)](#)
- [Performance Management Tracker \(PMT\) log-in](#)
 - **Username = your CoC or community name**
 - **Password = shiftshappen2019**
- [Guide to BNL from HMIS](#)
- [HUD HMIS Standard Reporting Terminology Glossary](#) (for how HUD looks at household type)
- [HMIS 2020 Data Standards Logical Model](#)

ISS Reminders

Action items for your team (first 3 via your [ISS Team Portfolio](#))

1. Review/fill in Outreach & Provider Participation sections of ISS Workplan
2. Complete Outreach & Provider inventories (unless no work is needed)
3. Update responses/score on 'Single Adults BNL Scorecard'
4. Work toward reporting July data this month!

Upcoming calls

- ISS Cohort Call: Wed. 8/11, 10:00-11:30am PT / 1:00-2:30pm ET
- 1:1 Data System Mapping (will follow-up to schedule before Sept.)

Contact Info



Data Coaches

- **Lauren D'Amico**
 - Data Coaching & Capacity Building Manager
 - ldamico@community.solutions
- **Jane Moy**
 - Data Coaching & Performance Advisor
 - jmoy@community.solutions





THANK YOU!

Slide Graveyard



Origin Story



1990

Rosanne Haggerty founds **Common Ground Community***. Over the next 20 years, the organization creates nearly 3,000 more homes, assisting more than 4,500 people. But despite the success of these buildings in ending homelessness for their residents, **overall homelessness continued to rise** in New York City.



2003

The group that would become the Community Solutions team launches the **Street to Home Initiative** in NYC, rallying organizations to reduce street homelessness in the 20-block Times Square area by 87% in two years.



2010

The **100,000 Homes Campaign**, (2010-2014) was launched to help U.S. communities find homes for 100,000 of the most vulnerable people experiencing homelessness. 186 communities helped 105,580 Americans find housing. Yet, at the Campaign's end, no community has ended homelessness.



2011

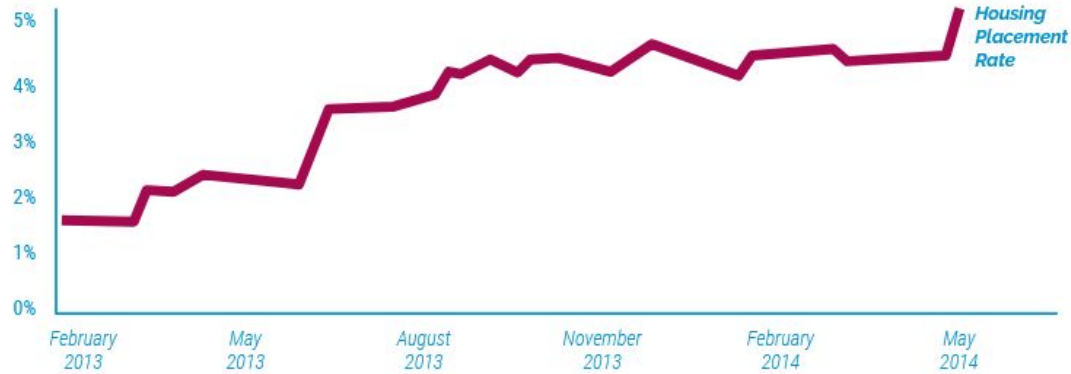
Creation of **Community Solutions**



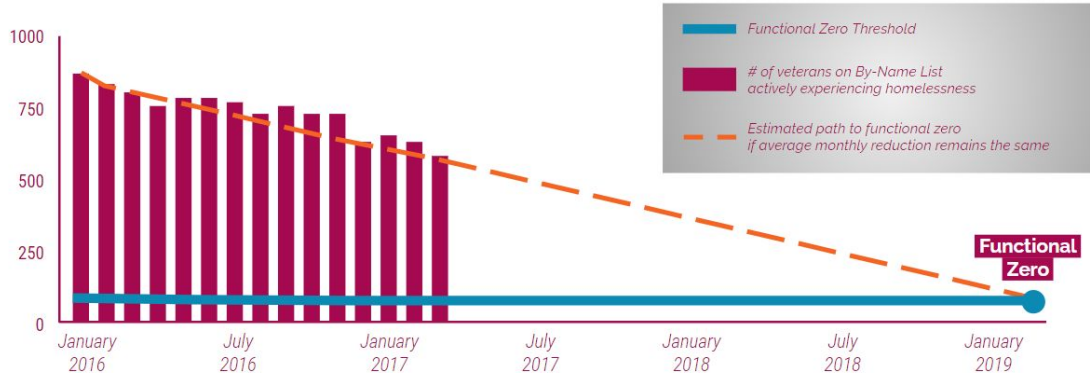
2015 - Now

Launch of **Built for Zero**, that asks a new question: what does it take to count down to zero people experiencing homelessness? 13 communities have reached milestone for ending homelessness known as functional zero.

The Evolution: 100k Homes to Built for Zero



The 100,000 Homes Campaign proved that communities could **increase** their **housing placement rates**, but this did not automatically reduce homelessness.



Built for Zero is designed to help communities **count down to zero** — a more complex challenge that requires a clearly defined end state for communities to shoot for.



Nuts & Bolts:

Considerations for Building BNL Data Infrastructure

What BNL Data Points to Include

A starting point to build from....

- Client ID
- Household ID
- BNL Status
- Date of Identification
- Housing Move-In Date
- Inactive Date
- Returned to Active Date
- Age
- Household Type
- Household Type (Date change)
- Chronic Status
- Chronic Status (Date change)
- Veteran Status
- Veteran Status (Date change)
- Demographic fields (Gender, Race, Ethnicity, etc)

SAMPLE

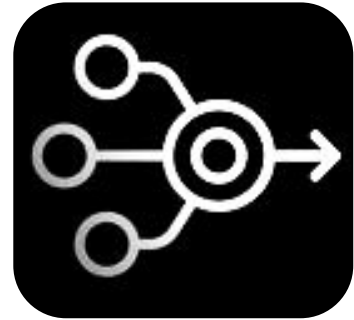
Client ID	Household ID	BNL Status	Date of Identification	Housing Move-In Date	Inactive Date	Returned to Active Date	Age	Household Type	Household Type Date	Chronic Status	Chronic Status Date	Veteran Status	Veteran Status Date	Gender	Race	Ethnicity
		Active Housed Inactive						Single Adults Family Youth		Yes No		Yes No				

Sourcing BNL Data Points from HMIS



“Casting the net wide”

BNL data pulled from
multiple program types in
HMIS



CES/Single program

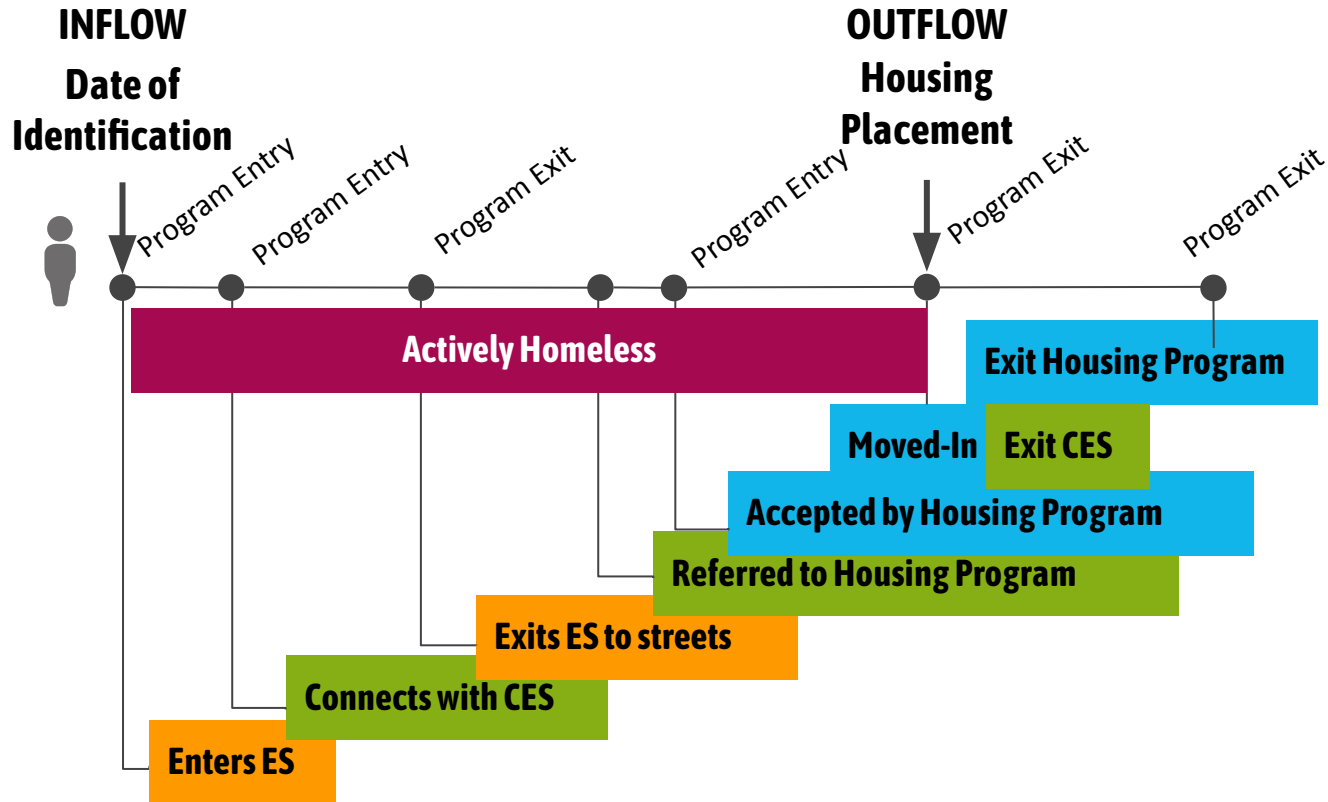
BNL data pulled from a
single program in HMIS

Sourcing BNL Data Points from HMIS

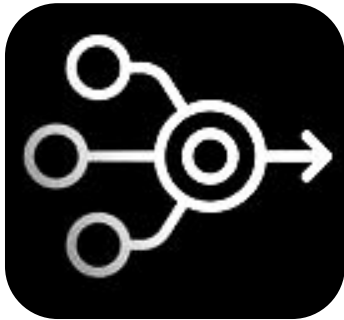


“Casting the net wide”

BNL data pulled from multiple program types in HMIS

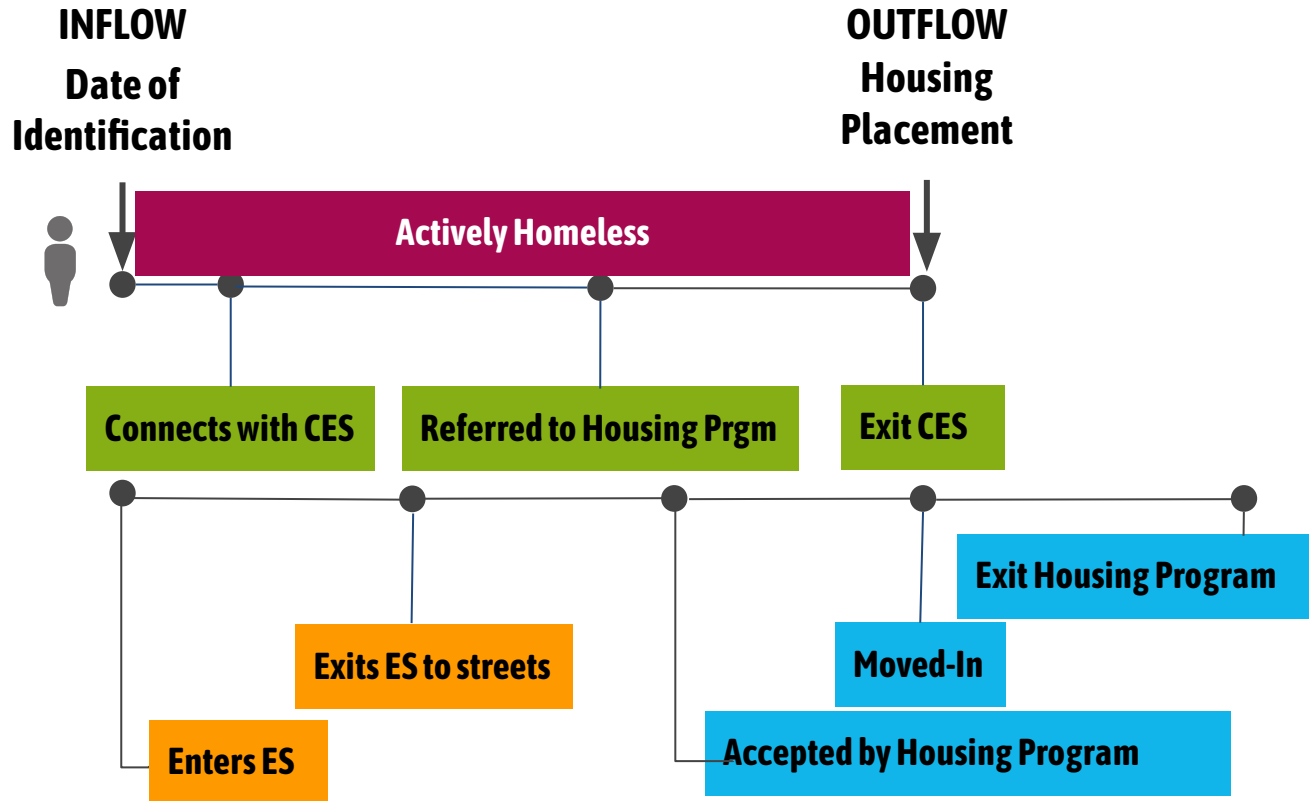


Sourcing BNL Data Points from HMIS



CES/Single program


BNL data pulled from a single program in HMIS



Considerations: Sourcing BNL Data Points

SAMPLE

Unique ID to track each person as they move through the system over time



Client ID	Household ID	BNL Status	Date of Identification	Housing Move-In Date	Inactive Date	Returned to Active Date	Age	Household Type	Household Type Date	Chronic Status	Chronic Status Date	Veteran Status	Veteran Status Date	Gender	Race	Ethnicity
		Active Housed Inactive						Single Adults Family Youth		Yes No		Yes No				

- For those in HMIS: 5.08 Personal ID
- For those not consenting?
- For those fleeing from DV?
- For those in more protected populations?

Considerations: Sourcing BNL Data Points

SAMPLE

Tracking dates to indicate what a person or household's status is

Client ID	Household ID	BNL Status	Date of Identification	Housing Move-In Date	Inactive Date	Returned to Active Date	Age	Household Type	Household Type Date	Chronic Status	Chronic Status Date	Veteran Status	Veteran Status Date	Gender	Race	Ethnicity
		Active Housed Inactive						Single Adults Family Youth		Yes No		Yes No				

- For those in HMIS: 3.10 Project Start Date
- What date most accurately demarcates the start of current episode of homelessness?

Considerations: Sourcing BNL Data Points

SAMPLE

Tracking dates to indicate what a person or household's status is

Client ID	Household ID	BNL Status	Date of Identification	Housing Move-In Date	Inactive Date	Returned to Active Date	Age	Household Type	Household Type Date	Chronic Status	Chronic Status Date	Veteran Status	Veteran Status Date	Gender	Race	Ethnicity
		Active Housed Inactive						Single Adults Family Youth		Yes No		Yes No				

- For those in HMIS: 3.20 Housing Move-In Date OR 3.11 Project Exit Date + 3.12 Destination
- If your community uses a combination of Project Exit Dates and Exit Destinations, is there a crosswalk, and is it clearly documented for reference?
- For those that are enrolled concurrently in several programs that collect that data point, do they reflect the same date?

Considerations: Sourcing BNL Data Points

SAMPLE

Tracking dates to indicate what a person or household's status is

Client ID	Household ID	BNL Status	Date of Identification	Housing Movement Date	Inactive Date	Returned to Active Date	Age	Household Type	Household Type Date	Chronic Status	Chronic Status Date	Veteran Status	Veteran Status Date	Gender	Race	Ethnicity
		Active Housed Inactive						Single Adults Family Youth		Yes No		Yes No				

- For those in HMIS: 3.11 Project Exit Date + 3.12 Destination
- Which Project Exit Destinations count towards an “Inactive” status?
- Is your community’s inactive policy enforced and do status changes get clearly reflected in the data?
- If a person has several concurrent program enrollments, is the reporting logic pointing to the right exit to determine their inactive status?

Considerations: Sourcing BNL Data Points

SAMPLE

Tracking dates to indicate what a person or household's status is

Client ID	Household ID	BNL Status	Date of Identification	Housing Move-In Date	Inactive Date	Returned to Active Date	Age	Household Type	Household Type Date	Chronic Status	Chronic Status Date	Veteran Status	Veteran Status Date	Gender	Race	Ethnicity
		Active Housed Inactive						Single Adults Family Youth		Yes No		Yes No				

- For those in HMIS: 3.10 Project Start Date + previous exit off list/CES + prior exit destination?
- Can you track historical returns on and off your list? (overwriting vs each date status change stored)

BNL Crosswalking Example

If your community uses HMIS program entries/exits to populate your BNL, what might the **rules** be to **map Program Exits to BNL statuses?**

Entry/Exit Destination
Emergency shelter, incl. hotel/motel paid for w/ ES voucher, or RHY-funded Host Home shelter (HUD)
Other (HUD)
Place not meant for habitation (HUD)
Permanent housing (other than RRH) for formerly homeless persons (HUD)
Rental by client, with other ongoing housing subsidy (HUD)
Rental by client, with RRH or equivalent subsidy (HUD)
Rental by client, with VASH housing subsidy (HUD)
Client doesn't know (HUD)
Client refused (HUD)
Data not collected (HUD)
Deceased (HUD)
Hospital or other residential non-psychiatric medical facility (HUD)
Jail, prison or juvenile detention facility (HUD)
Long-term care facility or nursing home (HUD)
No exit interview completed (HUD)
Psychiatric hospital or other psychiatric facility (HUD)
Residential project or halfway house with no homeless criteria (HUD)
Staying or living with family, permanent tenure (HUD)
Staying or living with family, temporary tenure (HUD)
Staying or living with friends, permanent tenure (HUD)
Staying or living with friends, temporary tenure (HUD)
Transitional housing for homeless persons (including homeless youth) (HUD)
Owned by client, no ongoing housing subsidy (HUD)
Owned by client, with ongoing housing subsidy (HUD)
Rental by client in a public housing unit (HUD)
Rental by client, no ongoing housing subsidy (HUD)
Rental by client, with HCV voucher (tenant or project based) (HUD)

Housed

Inactive

No Longer Meets Criteria

Considerations: Sourcing BNL Data Points

Fields to track a person or household's population status and changes to population status over time

Client ID	Household ID	BNL Status	Date of Identification	Housing Move-In Date	Inactive Date	Returned to Active Date	Age	Household Type	Household Type Date	Chronic Status	Chronic Status Date	Veteran Status	Veteran Status Date	Gender	Race	Ethnicity
		Active Housed Inactive						Single Adults Family Youth		Yes No		Yes No				

- **Household Type:**
- **Household Status (continued):**
 - For those in HMIS - derived from UDE 3.03 Date of Birth + 3.15 Relationship to Head of Household
 - For those in HMIS: use the 3.217 Prior Living Situation fields to see if someone is entering as CH and/or Metadata Elements 5.09 Household Identifier, 5.08 Personal Identifier, Global Household ID
 - Use the **no longer meets population criteria** category to report exits from that population due to losing population status
 - Household composition data points collected at **each** program start - if households enroll into concurrent programs separately, how might you solve for this? Anchor program? (CES enrollment when you assess what housing the household might need)

BNL Data Infrastructure

Levers for Data Management



Reframe Challenges

Challenges

Low Provider Participation

Data Quality Issues

Inaccessible Systems



Opportunities

More inclusive opportunities

System Training

Data Sharing/Governance
Strengthening

Biggest Concerns About Reporting

Easy Retro Brainstorm



Overview of BfZ Monthly Reporting

Data Coaching Team



Lauren D'Amico

Strategy Lead

Data Coaching &
Capacity Building

*she/her/hers;
they/them*



Jane Moy

Data Coaching &
Performance Advisor

she/her/hers

Objectives / Learning Goals for Today

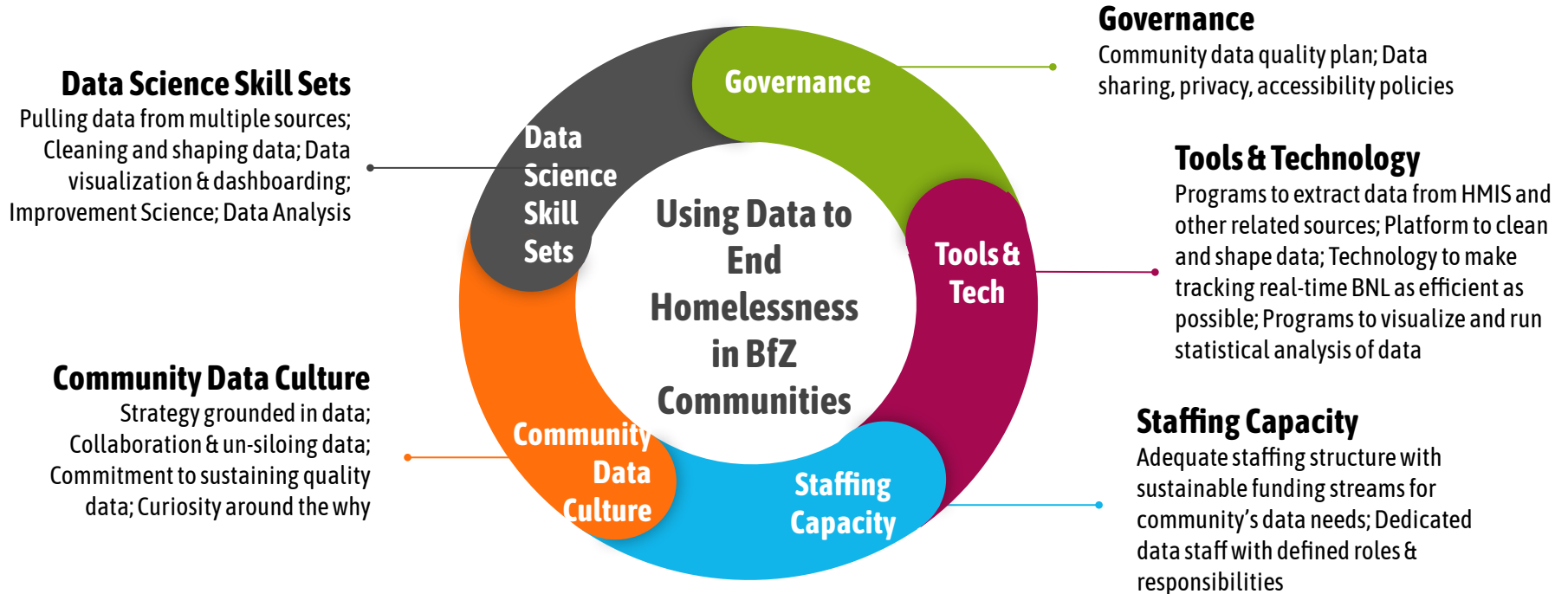
1. Level set on **where communities are at on their data journeys** and what lies ahead to gain perspective on **long-term data infrastructure considerations**
2. Learn the specific **metrics for BFZ Monthly Reporting**, understand how it might differ from typical compliance reports, and **practice applying** the measurement framework to a case
3. Revisit and clarify **what a By Name List (data set) should include in practice**, and understand the relationship between BNL data and BFZ Metrics
4. [As time allows] Explore approaches to **collecting and managing data from existing data sources** to confidently begin building your community's data infrastructure to support your goals to end homelessness.

Don't worry if you continue to have questions after the session is over. We will be working with you and the ISS Coaches to identify next steps and set some goals around building your BFZ -specific data infrastructure to set you up for success.

Data (R)evolution



Building Data Capacity to End Homelessness



It is a journey...



Data-Driven Methods

Solid Data Infrastructure



**Perfect Score on
All Singles BNL Scorecard**



Reliable Data



Track Progress Over Time



Median locked in



**6 consecutive points above
or below the median**

In Built for Zero, we believe that using data to end homelessness starts with a solid data infrastructure to track progress over time, and inform your next move.

- **Quality Data**

- Quality data gives you the confidence to know that the trends you're seeing in your data are accurate.

- **Regular Reporting**

- Regular reporting gives you a rich archive of data to be able to watch trends over time.

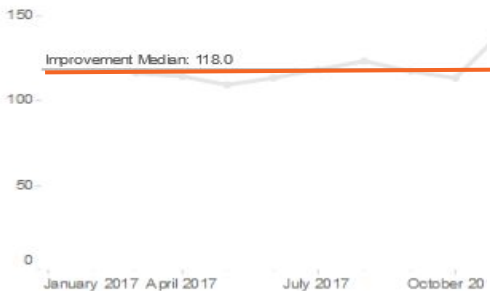
- **Capacity Building**

- Setting up a solid data infrastructure early on increases your staff capacity by limiting time spent cleaning up and refining messy data.

What we know from monthly reporting:

1 Improvement Medians

Actively Homeless Monthly Veteran data with signal



Your *improvement medians* set starting points or norms to gauge incremental progress on the way to Functional Zero. As shifts occur, new norms are calculated.

2 Shifts + Functional Zero

Your data can show *shifts* in your system signaling it is performing differently than before.



Most notably, your data also tracks your progress to and ability to sustain **Functional Zero**.

Actively Homeless Population Monthly count for Veteran subpopulation(s)



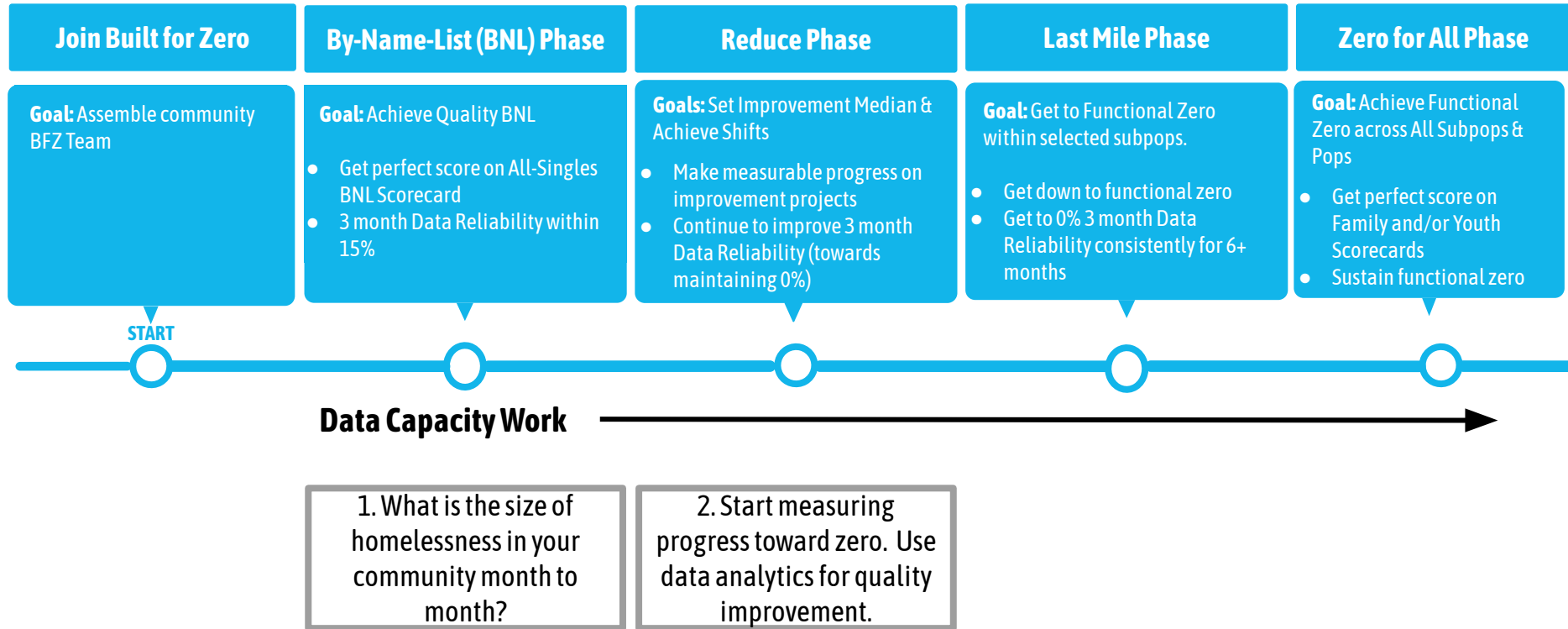
3 Inflow + Outflow

Your data helps you track movement in and out of your system. High returns from housing can indicate that you need to work on stability plans and support services for newly housed clients.

Monthly Inflow & Outflow Red square at bottom indicates Inflow exceeded Outflow



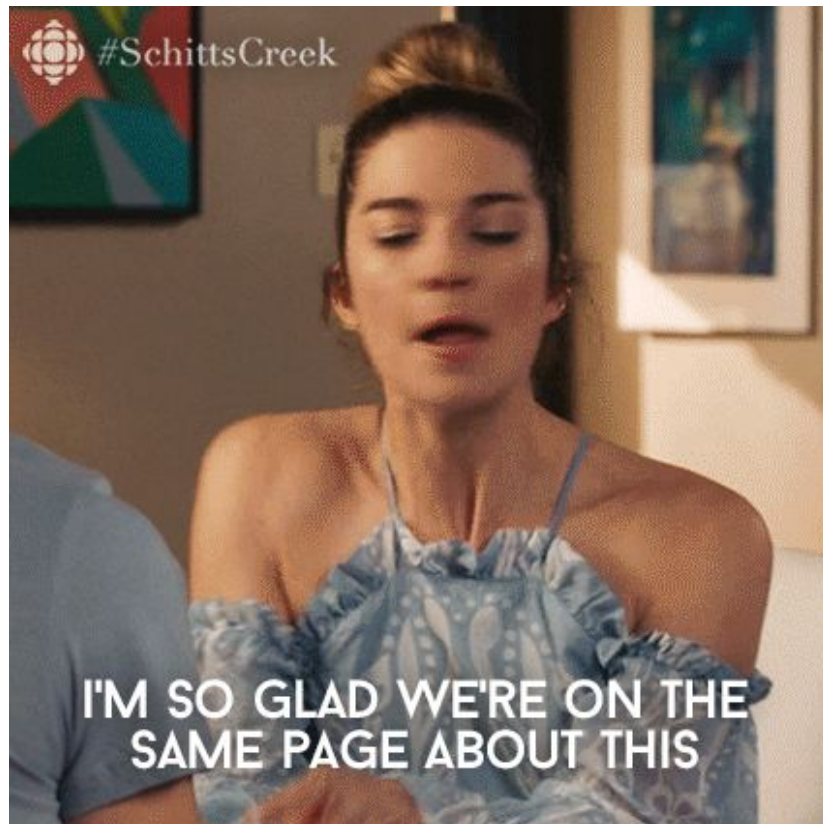
BfZ Data Milestones



Achieving Quality By Name List Data

An illustration of a person with dark hair, wearing a yellow shirt and dark pants, sitting on a pink blanket on a grassy hill. A white dog with brown spots is sitting next to them. In the background, there is a large tree, rolling green hills, and a stylized city skyline with various buildings and a street lamp. The sky is a solid magenta color.

First Let's Get on the Same Page



Reframing: BNL vs Universe of BNL Data

You should be able to do all these things with your data set



Case conferencing list



BFZ Monthly Metrics



Historical view of system



Disaggregate to look for disparities over time

Defining a Quality By-Name List (QBNL)

FULL COVERAGE

- All agencies and programs are represented
- List includes people sleeping in shelters and on the streets

PERSON-LEVEL DATA

- Each person has an entry that includes their name, history, health and housing needs
- **Each person can be followed through the system**

RELIABILITY

- **Data balances month over month, just like your checkbook - every person's movements are accounted for**
- Changes in actively homeless numbers are accounted for in inflow + outflow

REGULAR UPDATES

- List is updated monthly, at a minimum
- **As people's housing status changes, so do their list entries**

BNL Phase: Achieving a QBNL Requires ...



**Perfect Score on
All Singles BNL Scorecard**

28 of 28 items on the scorecard
have a “Yes” response



**Reliable Data
(in subpopulation focused on)**

3-month* data reliability within
15% margin (work towards 0%)

**This requires a minimum of 4 months of reported
data to calculate.*

BFZ Measurement Framework

An illustration of a person with dark hair, wearing a yellow shirt and dark pants, sitting on a pink blanket on a grassy lawn. A white dog with brown spots is sitting next to them. In the background, there is a large tree, rolling green hills, and a stylized city skyline under a blue sky. A street lamp is visible on the right side of the scene.

Monthly Reporting Goals

Corrections and updates to data are normal during this initial phase. Don't be afraid to just start!

ISS Goal










Try for **4 consecutive months of data** to begin looking at your **3 mo. data reliability**

Post-ISS Goal

Submitting monthly BFZ Metrics by **15th of each month**

So...is a hotdog a sandwich?

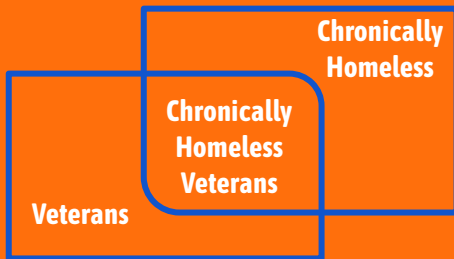
THE SANDWICH ALIGNMENT CHART

	INGREDIENT PURIST (Must have classic sandwich toppings: meat, cheese, lettuce, condiments, etc.)	INGREDIENT NEUTRAL (Can contain a broader scope of savoury ingredients)	INGREDIENT REBEL (Can contain literally any food products sandwiched together)
STRUCTURE PURIST (A sandwich must have a classic sandwich shape: two pieces of bread/baked product, with toppings in between)	HARDLINE TRADITIONALISTS  "A BLT is a sandwich."	STRUCTURAL PURIST, INGREDIENT NEUTRAL  "A chip butty is a sandwich."	STRUCTURAL PURIST, INGREDIENT REBEL  "Ice cream between waffles is a sandwich."
STRUCTURE NEUTRAL (The container must be on either side of the toppings, but not necessarily two separate pieces)	STRUCTURAL NEUTRAL, INGREDIENT PURIST  "A sub is a sandwich."	TRUE NEUTRAL  "A hot dog is a sandwich."	STRUCTURAL NEUTRAL, INGREDIENT REBEL  "An ice cream taco is a sandwich."
STRUCTURE REBEL (Can contain any food enveloped in any way by a containing food)	STRUCTURAL REBEL, INGREDIENT PURIST  "A chicken wrap is a sandwich."	STRUCTURAL REBEL, INGREDIENT NEUTRAL  "A burrito is a sandwich."	RADICAL SANDWICH ANARCHY  "A Pop-Tart is a sandwich."

BFZ Reporting Populations

All Single Adults

All single adults age 25 & older experiencing homelessness



Families

All families with minor youth under 18 experiencing homelessness (includes unsafe/unstable)

Includes:

- **Veteran** family households
- Family households experiencing **chronic homelessness**

Youth

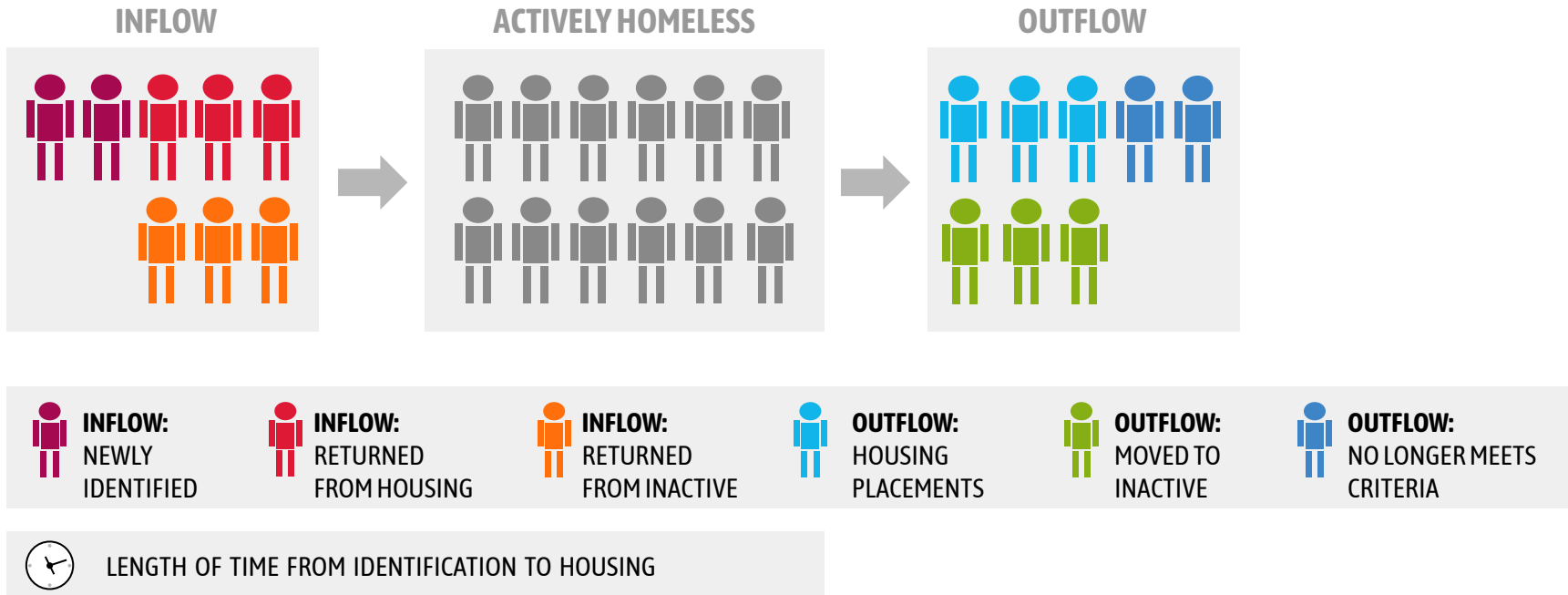
All unaccompanied youth under the age of 25 experiencing homelessness (includes unsafe/unstable)

All People Experiencing Homelessness in Your System

The unduplicated count of individuals actively experiencing homelessness, regardless of population.

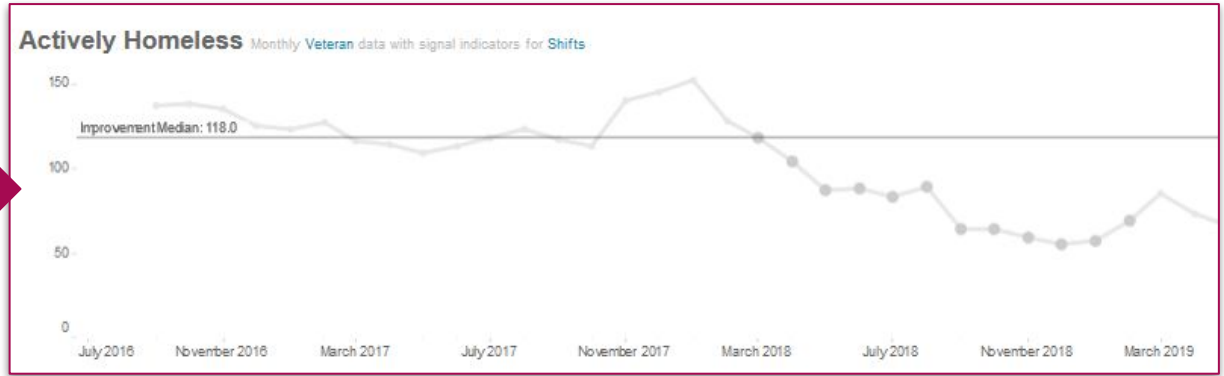
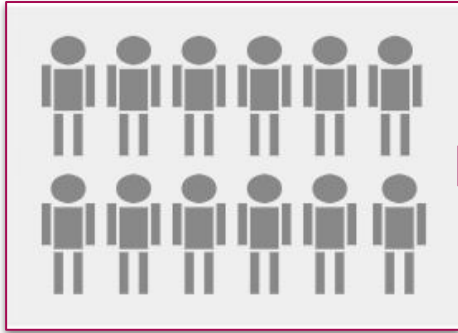
Monthly Reporting: Data Points to Track

FOR EACH POPULATION:



BFZ Monthly Reporting Actively Homeless

ACTIVELY HOMELESS



DEFINITION: As of the **last day** of the reporting month, the number of actively homeless households on your By-Name List

NOTES:

- Actively homeless households may reside in shelter, transitional housing, or in a location not meant for human habitation (on street, beach/riverbed, in car, etc.). For Family and Youth populations, this includes unsafe & unstable housing situations.
- Actively homeless households may have received a voucher or subsidy. However, if they have not yet moved into a permanent housing unit, they should still be counted as actively homeless.

BFZ Monthly Reporting - Inflow

INFLOW



NEWLY IDENTIFIED

DEFINITION: The total number of households experiencing homelessness who have newly entered your coordinated entry system over the course of the reporting month.



RETURNED FROM HOUSING

DEFINITION: The total number of households experiencing homelessness who were previously housed and have become unhoused or have otherwise returned to homelessness over the course of the reporting month.



RETURNED FROM INACTIVE

DEFINITION: The total number of households experiencing homelessness who were previously designated as inactive but have since reappeared or otherwise returned to homelessness over the course of the reporting month.

BFZ Monthly Reporting - Outflow



HOUSING PLACEMENTS

DEFINITION: The total number of households experiencing homelessness who moved into permanent housing over the course of the reporting month.



MOVED TO INACTIVE

DEFINITION: The total number of households experiencing homelessness who have been designated as “inactive” on your community’s By-Name List over the course of the reporting month.



NO LONGER MEETS CRITERIA

DEFINITION: The total number of households experiencing homelessness who have lost their “population” status over the course of the month.

OUTFLOW



Let's Try it Together

Here's the scenario:

- Sam has been through the system before.
- ABC City is using **1/1/2020** as the “start date” for their community BNL.
- Sam's most recent episode of homelessness was logged on **10/9/2020** when she encountered a Street Outreach team (living in a car by herself). She was enrolled into that Street Outreach program on 10/9/2020, but not all info was gathered at that time.
- Sam had no active program enrollments or contact with the homeless response system between 1/1/2020 and 10/9/2020.
- Sam was entered into the community's CES program and screened (VISPDAT + CES Assessments) on **11/2/2020**. She was determined to be **CH** at program entry.
- Sam was referred to a Housing Program on **12/17/2020**, and accepted on **12/22/2020**.
- Sam moved into a subsidized apartment on **1/9/2021**.
- Sam was exited from the Housing Program on **3/9/2021** due to loss of contact and she had already vacated the apartment (unknown/disappeared).
- Sam reconnected with the Street Outreach team on **5/19/21**, seeking housing services.

Q1: What month and metric category/ies should Sam show up initially? (extra credit for subpopulation/population)

Answer:

Single Adults (October 2020, Actively Homeless, Inflow: Newly Identified)

Other Non-Vet, Non-CH (October 2020, Actively Homeless, Inflow: Newly Identified)

Q2: How would Sam show up in the data for November 2020?

Answer:

Single Adults (Actively Homeless)

Other Non-Vet, Non-CH (Outflow: No longer meets pop criteria)

Chronic (Actively Homeless, Inflow: Newly Identified)

Let's Try it Together

Here's the scenario:

- Sam has been through the system before.
- ABC City is using **1/1/2020** as the “start date” for their community BNL.
- Sam's most recent episode of homelessness was logged on **10/9/2020** when she encountered a Street Outreach team (living in a car by herself). She was enrolled into that Street Outreach program on 10/9/2020, but not all info was gathered at that time.
- Sam had no active program enrollments or contact with the homeless response system between 1/1/2020 and 10/9/2020.
- Sam was entered into the community's CES program and screened (VISPDAT + CES Assessments) on **11/2/2020**. She was determined to be **CH** at program entry.
- Sam was referred to a Housing Program on **12/17/2020**, and accepted on **12/22/2020**.
- Sam moved into a subsidized apartment on **1/9/2021**.
- Sam was exited from the Housing Program on **3/9/2021** due to loss of contact and she had already vacated the apartment (unknown/disappeared).
- Sam reconnected with the Street Outreach team on **5/19/21**, seeking housing services.

Q3: How would Sam be captured in the data for December 2020?

Answer:

Single Adults (Actively Homeless)
Chronic (Actively Homeless)

Q4: How would Sam be captured in the data for January 2021?

Answer:

Single Adults (Actively Homeless,
Outflow: Housing Placement)
Chronic (Actively Homeless, Outflow:
Housing Placement)

Let's Try it Together

Here's the scenario:

- Sam has been through the system before.
- ABC City is using **1/1/2020** as the “start date” for their community BNL.
- Sam's most recent episode of homelessness was logged on **10/9/2020** when she encountered a Street Outreach team (living in a car by herself). She was enrolled into that Street Outreach program on 10/9/2020, but not all info was gathered at that time.
- Sam had no active program enrollments or contact with the homeless response system between 1/1/2020 and 10/9/2020.
- Sam was entered into the community's CES program and screened (VISPDAT + CES Assessments) on **11/2/2020**. She was determined to be **CH** at program entry.
- Sam was referred to a Housing Program on **12/17/2020**, and accepted on **12/22/2020**.
- Sam moved into a subsidized apartment on **1/9/2021**.
- Sam was exited from the Housing Program on **3/9/2021** due to loss of contact and she had already vacated the apartment (unknown/disappeared).
- Sam reconnected with the Street Outreach team on **5/19/21**, seeking housing services.

Q5: How would Sam be captured in the data for February 2021?

Answer:

Single Adults n/a

Chronic n/a

Q6: How would Sam be captured in the data for March 2021?

Answer:

This might vary by community and how someone moves off the “BNL”.

Single Adults n/a

Chronic n/a

Let's Try it Together

Here's the scenario:

- Sam has been through the system before.
- ABC City is using **1/1/2020** as the “start date” for their community BNL.
- Sam's most recent episode of homelessness was logged on **10/9/2020** when she encountered a Street Outreach team (living in a car by herself). She was enrolled into that Street Outreach program on 10/9/2020, but not all info was gathered at that time.
- Sam had no active program enrollments or contact with the homeless response system between 1/1/2020 and 10/9/2020.
- Sam was entered into the community's CES program and screened (VISPDAT + CES Assessments) on **11/2/2020**. She was determined to be **CH** at program entry.
- Sam was referred to a Housing Program on **12/17/2020**, and accepted on **12/22/2020**.
- Sam moved into a subsidized apartment on **1/9/2021**.
- Sam was exited from the Housing Program on **3/9/2021** due to loss of contact and she had already vacated the apartment (unknown/disappeared).
- Sam connected with a different Street Outreach team on **5/19/21**, seeking housing services.

Q7: How would Sam be captured in the data for May 2021?

Answer:

Single Adults (Actively Homeless, Inflow:
Returned from Housed)

Chronic (Actively Homeless, Inflow:
Returned from Housed)

Reflection/Discussion

- General comments or questions?
- What did that exercise bring up for you?
- Do you capture status changes differently in your community? If so, how?
- Do you face any challenges/barriers to reporting? If so, what are they?
- If you haven't started reporting yet: as you look ahead, where do you anticipate any stuck-points?
- How might data quality (timeliness, accuracy, completeness) impact your data?
- Is your data structured to be able to pull this information easily? How big is your BFZ monthly reporting lift? How much time does it take to pull these numbers?

Considerations: Sourcing BNL Data Points

SAMPLE

Tracking dates to indicate what a person or household's status is

AVOID OVERWRITING DATES

Client ID	Household ID	BNL Status	Date of Identification	Housing Move-In Date	Inactive Date	Returned to Active Date	Age	Household Type	Household Type Date	Chronic Status	Chronic Status Date	Veteran Status	Veteran Status Date	Gender	Race	Ethnicity
		Active Housed Inactive						Single Adults Family Youth		Yes No		Yes No				

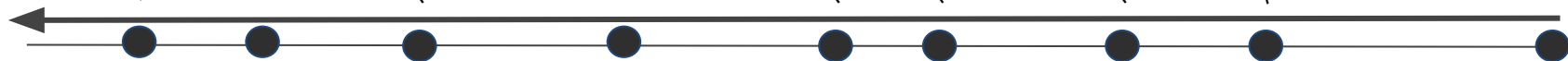
Accepted to Housing Prgrm
Exit to Housed

Returned to Active, DOI
Moved to inactive

Returned to Active, DOI
Re-assessed by CES

Referred to Housing Prgrm
Accepted to Housing Prgrm

Accepted to Housing Prgrm
Exit to Housed



Monthly Reporting Goals

Corrections and updates to data are normal during this initial phase. Don't be afraid to just start!

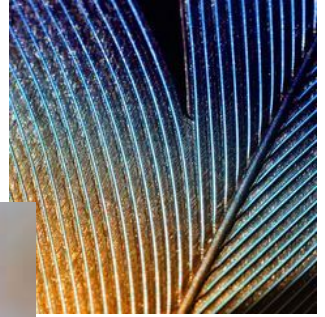
ISS Goal

Try for **4 consecutive months of data** to begin looking at your **3 mo. data reliability**

Post-ISS Goal

Submitting monthly BFZ Metrics by **15th of each month**

Why is Getting to Quality Data a Process?



Building Reporting Muscle



Considerations

- Who needs to be part of the conversation to understand the data in your system?
- Think about what **data sources** your community might use
- **Test reporting logic** - what does the data tell you? What do you need to dig deeper into?
- How do your existing **data collection processes** effect your ability to pull data?
 - Suggestion - follow actual clients through the system by looking at their data. Is their journey documented somehow in the data??
- Can you pull **historical** views?
- What might you be **learning about your system** as you test and look at the data?

Let's look at the PMT live!

Performance Management Tracker (PMT)

<https://www.joinbuiltforzero.org/login/>

Select **your community name** from the dropdown menu.
Password = **shiftshappen2019**

BFZ Reporting Form

BFZ Reporting Form

Next Steps & Resources

An illustration of a person with dark hair, wearing a yellow shirt and a dark skirt, sitting on a pink blanket on a grassy hill. A white dog with brown spots is sitting next to them. In the background, there is a large tree, a city skyline, and a blue street lamp. The sky is a mix of green and brown.

Monthly Reporting Goals (Revisited)

Corrections and updates to data are normal during this initial phase. Don't be afraid to just start!

Start with July 2021 data!

ISS Goal

Try for **4 consecutive months of data** to begin looking at your **3 mo. data reliability**

Post-ISS Goal

Submitting monthly BFZ Metrics by **15th of each month**

Discussion

Do you feel prepared to try the BFZ reporting form this month (for July data)? If not, what do you feel unsure about? What additional info or support would help make the process easier & less stressful?

Community	Response	Notes
Baltimore City		
Sonoma County		
Kent County		
Wayne Metro CAC		

Upcoming “Data Track” Support

August

- [as needed] 1:1 facilitated data system mapping process
- [as needed] 1:1 support available to help with first data submission

September

- All About Data Reliability + Troubleshooting Data Challenges
 - Introducing our measure of data reliability & ‘quality’
 - Holding short trainings to demonstrate how to calculate data reliability

Ongoing Support

- Reach out to data coaches (Lauren/Jane) anytime with questions

How Data Coaches Support You...

- Reviewing the **BfZ Reporting metrics** in greater depth
- Sounding off on the **data infrastructure** questions on the BNL Scorecard
- **Troubleshooting** with pulling BfZ metrics - **untangling** any HMIS related issues
- Mechanics of **how to report your data**
- Facilitation of **data system mapping** process
- Coaching around **getting** and **maintaining quality BNL data**
- Walking through the **Performance Management Tracker**
- **Introducing** our measure of data reliability
- Holding short trainings to demonstrate **how to calculate** data reliability
- **Connect** you with other communities that have gone through it!

Reporting & BNL Resources

Resource Links:

- [BFZ Reporting Reference Guide](#)
- [BFZ Reporting Form \(google form\)](#)
- [Performance Management Tracker \(PMT\) log-in](#)
 - **Username = your CoC or community name**
 - **Password = shiftshappen2019**
- [Guide to BNL from HMIS](#)
- [HUD HMIS Standard Reporting Terminology Glossary](#) (for how HUD looks at household type)
- [HMIS 2020 Data Standards Logical Model](#)

ISS Reminders

Action items for your team (first 3 via your [ISS Team Portfolio](#))

1. Review/fill in Outreach & Provider Participation sections of ISS Workplan
2. Complete Outreach & Provider inventories (unless no work is needed)
3. Update responses/score on 'Single Adults BNL Scorecard'
4. Work toward reporting July data this month!

Upcoming calls

- ISS Cohort Call: Wed. 8/11, 10:00-11:30am PT / 1:00-2:30pm ET
- 1:1 Data System Mapping (will follow-up to schedule before Sept.)

Contact Info



Data Coaches

- **Lauren D'Amico**
 - Data Coaching & Capacity Building Manager
 - ldamico@community.solutions
- **Jane Moy**
 - Data Coaching & Performance Advisor
 - jmoy@community.solutions





THANK YOU!

Slide Graveyard



Origin Story



1990

Rosanne Haggerty founds **Common Ground Community***. Over the next 20 years, the organization creates nearly 3,000 more homes, assisting more than 4,500 people. But despite the success of these buildings in ending homelessness for their residents, **overall homelessness continued to rise** in New York City.



2003

The group that would become the Community Solutions team launches the **Street to Home Initiative** in NYC, rallying organizations to reduce street homelessness in the 20-block Times Square area by 87% in two years.



2010

The **100,000 Homes Campaign**, (2010-2014) was launched to help U.S. communities find homes for 100,000 of the most vulnerable people experiencing homelessness. 186 communities helped 105,580 Americans find housing. Yet, at the Campaign's end, no community has ended homelessness.



2011

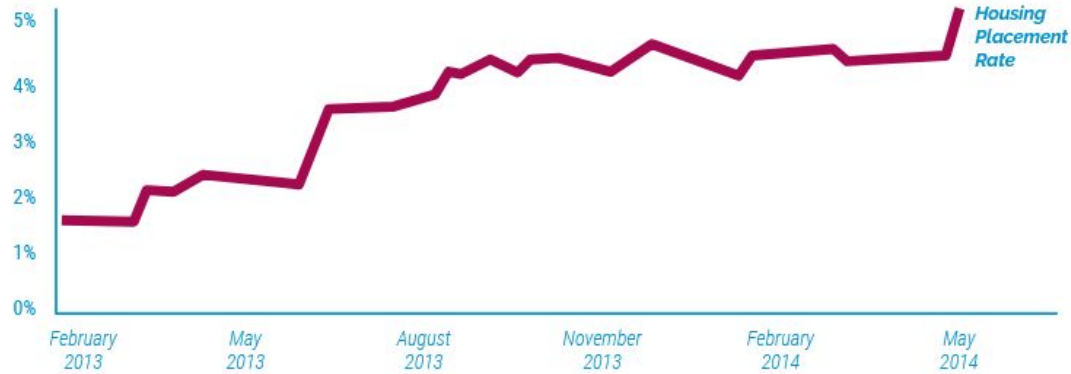
Creation of **Community Solutions**



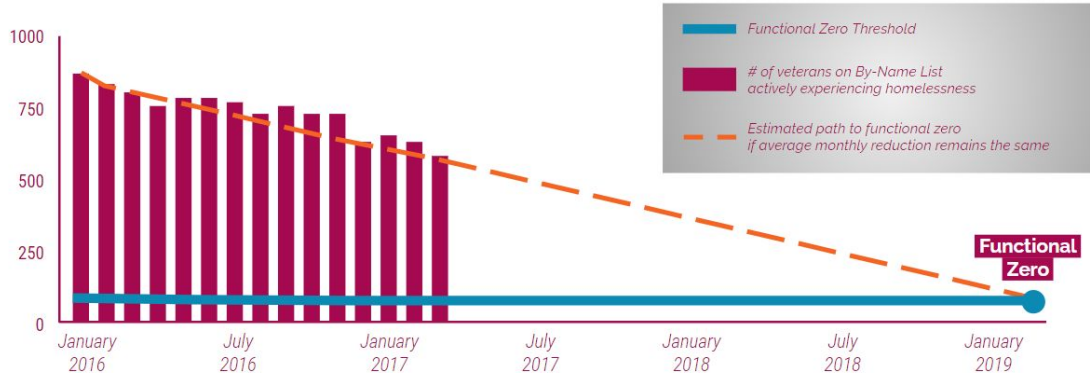
2015 - Now

Launch of **Built for Zero**, that asks a new question: what does it take to count down to zero people experiencing homelessness? 13 communities have reached milestone for ending homelessness known as functional zero.

The Evolution: 100k Homes to Built for Zero



The 100,000 Homes Campaign proved that communities could **increase** their **housing placement rates**, but this did not automatically reduce homelessness.



Built for Zero is designed to help communities **count down to zero** — a more complex challenge that requires a clearly defined end state for communities to shoot for.



Nuts & Bolts:

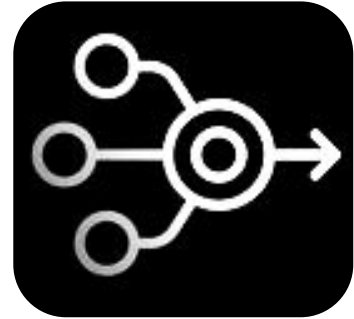
Considerations for Building BNL Data Infrastructure

Sourcing BNL Data Points from HMIS



“Casting the net wide”

BNL data pulled from
multiple program types in
HMIS



CES/Single program

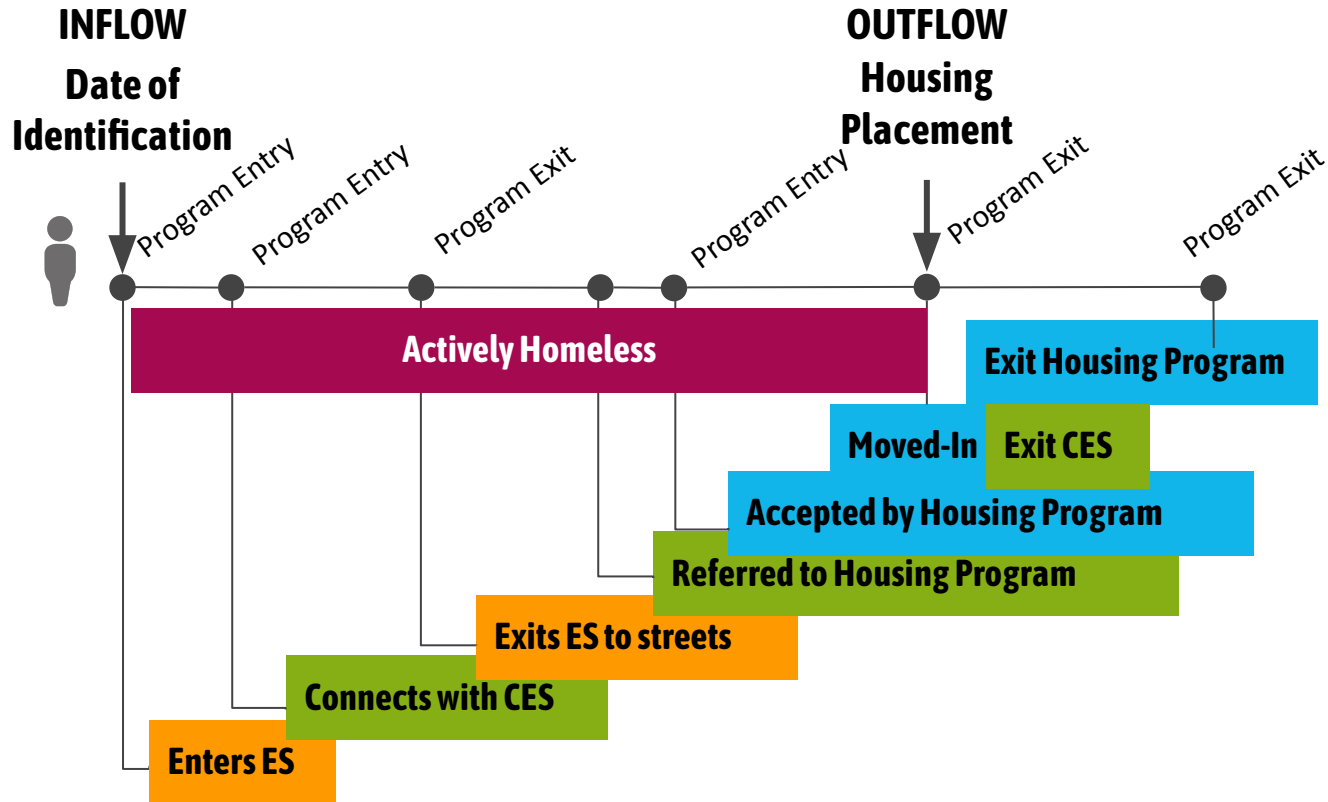
BNL data pulled from a
single program in HMIS

Sourcing BNL Data Points from HMIS

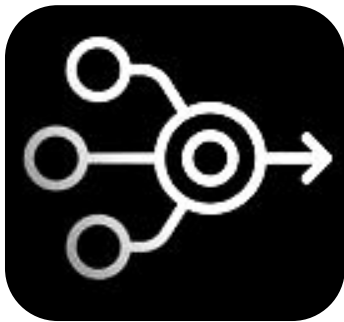


“Casting the net wide”

BNL data pulled from multiple program types in HMIS

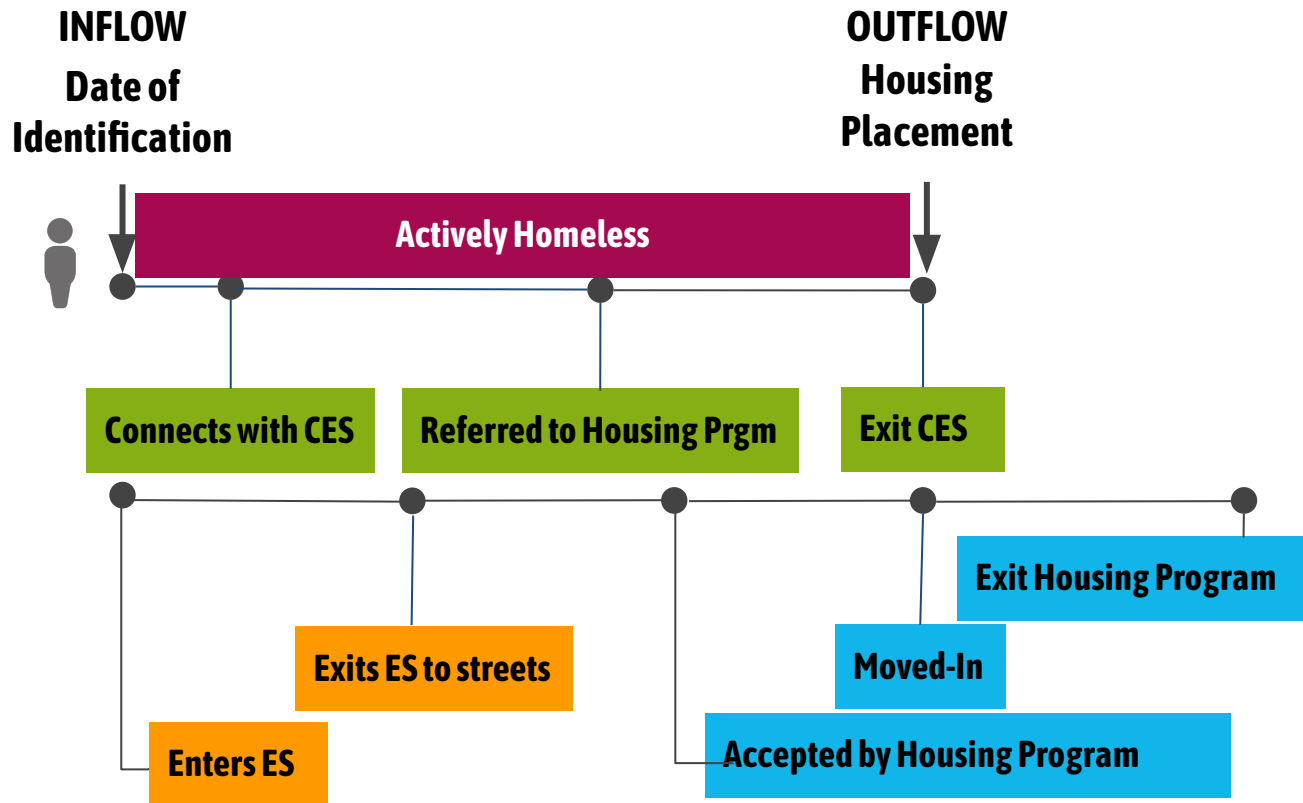


Sourcing BNL Data Points from HMIS



CES/Single program

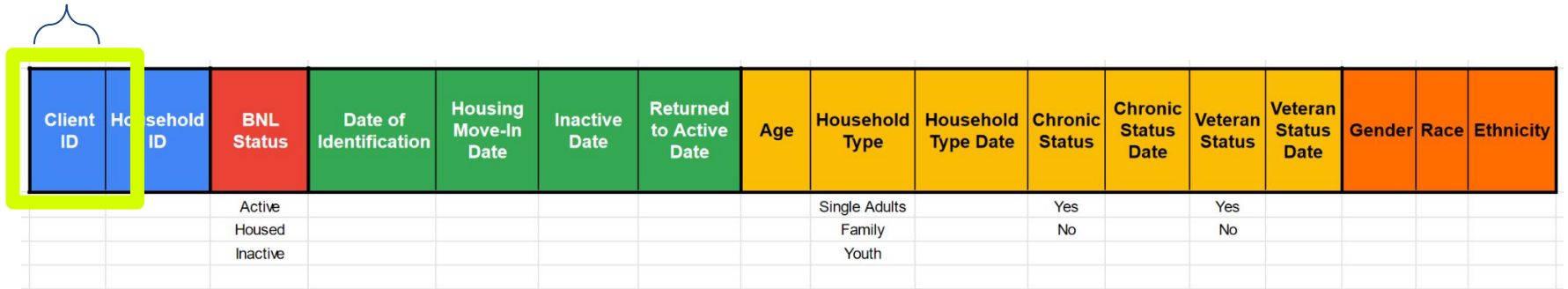
BNL data pulled from a single program in HMIS



Considerations: Sourcing BNL Data Points

SAMPLE

Unique ID to track each person as they move through the system over time



Client ID	Household ID	BNL Status	Date of Identification	Housing Move-In Date	Inactive Date	Returned to Active Date	Age	Household Type	Household Type Date	Chronic Status	Chronic Status Date	Veteran Status	Veteran Status Date	Gender	Race	Ethnicity
		Active Housed Inactive						Single Adults Family Youth		Yes No		Yes No				

- For those in HMIS: 5.08 Personal ID
- For those not consenting?
- For those fleeing from DV?
- For those in more protected populations?

Considerations: Sourcing BNL Data Points

SAMPLE

Tracking dates to indicate what a person or household's status is

Client ID	Household ID	BNL Status	Date of Identification	Housing Move-In Date	Inactive Date	Returned to Active Date	Age	Household Type	Household Type Date	Chronic Status	Chronic Status Date	Veteran Status	Veteran Status Date	Gender	Race	Ethnicity
		Active Housed Inactive						Single Adults Family Youth		Yes No		Yes No				

- For those in HMIS: 3.10 Project Start Date
- What date most accurately demarcates the start of current episode of homelessness?

Considerations: Sourcing BNL Data Points

SAMPLE

Tracking dates to indicate what a person or household's status is

Client ID	Household ID	BNL Status	Date of Identification	Housing Move-In Date	Inactive Date	Returned to Active Date	Age	Household Type	Household Type Date	Chronic Status	Chronic Status Date	Veteran Status	Veteran Status Date	Gender	Race	Ethnicity
		Active Housed Inactive						Single Adults Family Youth		Yes No		Yes No				

- For those in HMIS: 3.20 Housing Move-In Date OR 3.11 Project Exit Date + 3.12 Destination
- If your community uses a combination of Project Exit Dates and Exit Destinations, is there a crosswalk, and is it clearly documented for reference?
- For those that are enrolled concurrently in several programs that collect that data point, do they reflect the same date?

Considerations: Sourcing BNL Data Points

SAMPLE

Tracking dates to indicate what a person or household's status is

Client ID	Household ID	BNL Status	Date of Identification	Housing Movement Date	Inactive Date	Returned to Active Date	Age	Household Type	Household Type Date	Chronic Status	Chronic Status Date	Veteran Status	Veteran Status Date	Gender	Race	Ethnicity
		Active Housed Inactive						Single Adults Family Youth		Yes No		Yes No				

- For those in HMIS: 3.11 Project Exit Date + 3.12 Destination
- Which Project Exit Destinations count towards an “Inactive” status?
- Is your community’s inactive policy enforced and do status changes get clearly reflected in the data?
- If a person has several concurrent program enrollments, is the reporting logic pointing to the right exit to determine their inactive status?

Considerations: Sourcing BNL Data Points

SAMPLE

Tracking dates to indicate what a person or household's status is

Client ID	Household ID	BNL Status	Date of Identification	Housing Move-In Date	Inactive Date	Returned to Active Date	Age	Household Type	Household Type Date	Chronic Status	Chronic Status Date	Veteran Status	Veteran Status Date	Gender	Race	Ethnicity
		Active Housed Inactive						Single Adults Family Youth		Yes No		Yes No				

- For those in HMIS: 3.10 Project Start Date + previous exit off list/CES + prior exit destination?
- Can you track historical returns on and off your list? (overwriting vs each date status change stored)

BNL Crosswalking Example

If your community uses HMIS program entries/exits to populate your BNL, what might the **rules** be to **map Program Exits to BNL statuses?**

Entry/Exit Destination
Emergency shelter, incl. hotel/motel paid for w/ ES voucher, or RHY-funded Host Home shelter (HUD)
Other (HUD)
Place not meant for habitation (HUD)
Permanent housing (other than RRH) for formerly homeless persons (HUD)
Rental by client, with other ongoing housing subsidy (HUD)
Rental by client, with RRH or equivalent subsidy (HUD)
Rental by client, with VASH housing subsidy (HUD)
Client doesn't know (HUD)
Client refused (HUD)
Data not collected (HUD)
Deceased (HUD)
Hospital or other residential non-psychiatric medical facility (HUD)
Jail, prison or juvenile detention facility (HUD)
Long-term care facility or nursing home (HUD)
No exit interview completed (HUD)
Psychiatric hospital or other psychiatric facility (HUD)
Residential project or halfway house with no homeless criteria (HUD)
Staying or living with family, permanent tenure (HUD)
Staying or living with family, temporary tenure (HUD)
Staying or living with friends, permanent tenure (HUD)
Staying or living with friends, temporary tenure (HUD)
Transitional housing for homeless persons (including homeless youth) (HUD)
Owned by client, no ongoing housing subsidy (HUD)
Owned by client, with ongoing housing subsidy (HUD)
Rental by client in a public housing unit (HUD)
Rental by client, no ongoing housing subsidy (HUD)
Rental by client, with HCV voucher (tenant or project based) (HUD)

Housed

Inactive

No Longer Meets Criteria

Considerations: Sourcing BNL Data Points

Fields to track a person or household's population status and changes to population status over time

Client ID	Household ID	BNL Status	Date of Identification	Housing Move-In Date	Inactive Date	Returned to Active Date	Age	Household Type	Household Type Date	Chronic Status	Chronic Status Date	Veteran Status	Veteran Status Date	Gender	Race	Ethnicity
		Active Housed Inactive						Single Adults Family Youth		Yes No		Yes No				

- **Household Type:**
- **Household Status (continued):**
 - For those in HMIS - derived from UDE 3.03 Date of Birth + 3.15 Relationship to Head of Household
 - For those in HMIS: use the 3.217 Prior Living Situation fields to see if someone is entering as CH and/or Metadata Elements 5.09 Household Identifier, 5.08 Personal Identifier, Global Household ID
 - Use the **no longer meets population criteria** category to report exits from that population due to losing population status
 - Household composition data points collected at **each** program start - if households enroll into concurrent programs separately, how might you solve for this? Anchor program? (CES enrollment when you assess what housing the household might need)

BNL Data Infrastructure

Levers for Data Management



Reframe Challenges

Challenges

Low Provider Participation

Data Quality Issues

Inaccessible Systems



Opportunities

More inclusive opportunities

System Training

Data Sharing/Governance
Strengthening

Biggest Concerns About Reporting

Easy Retro Brainstorm