



Access points—either virtual or physical—where an individual or family in need of assistance accesses the coordinated entry process

Example: Outreach, hotlines, agency office



The use of one or more standardized assessment tool(s) to determine a household's current housing situation, housing and service needs, risk of harm, risk of future or continued homelessness, and other adverse outcomes. This should include all assessments needed in order to prioritize and refer.

Example: VI-SPDAT

Access or Assess?



Access? Assess? Or Both?



What's Happening Now?



Street
Outreach

211 / Hotline

Hospital /
Healthcare

Access
Centers
(Hubs)

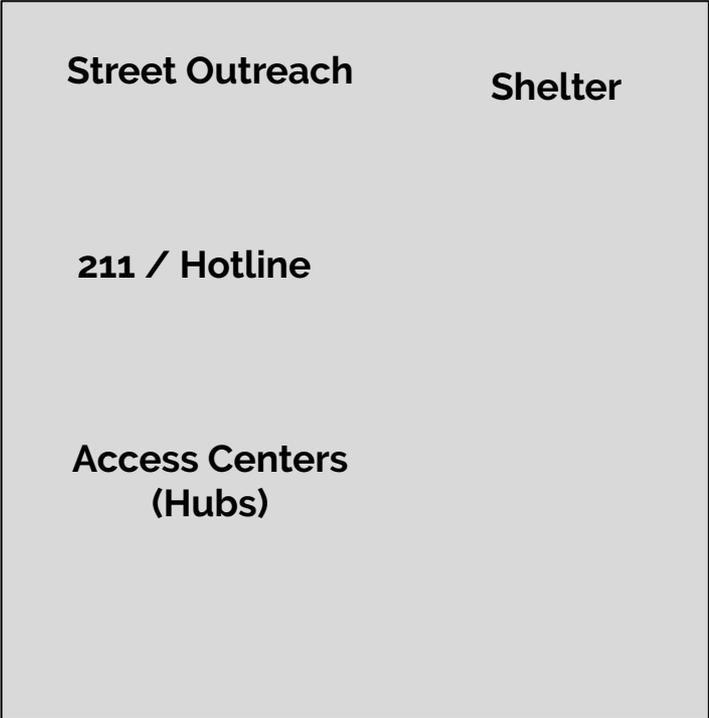
Shelter

Transitional
Housing

RRH / PH

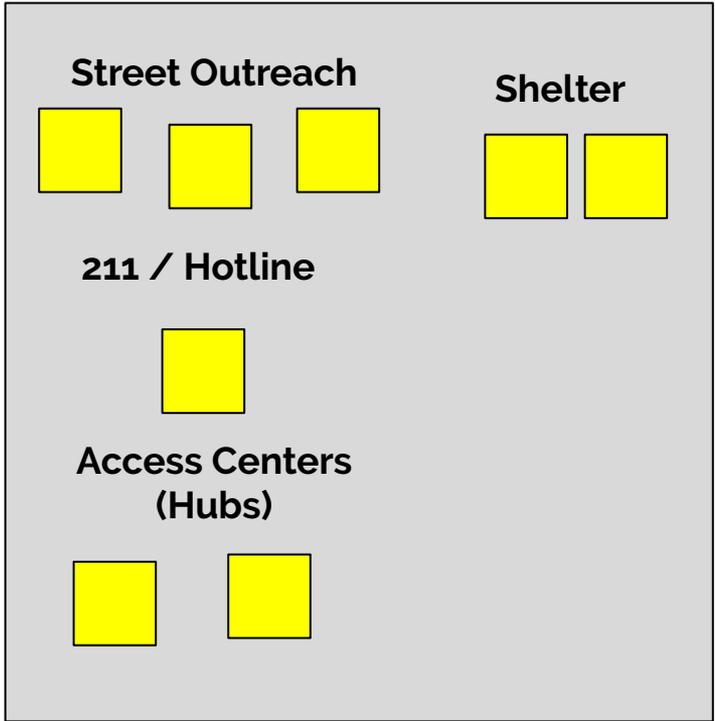
Inventory Time!

- 1. List all types of agencies serving as community Access and Assessment Points



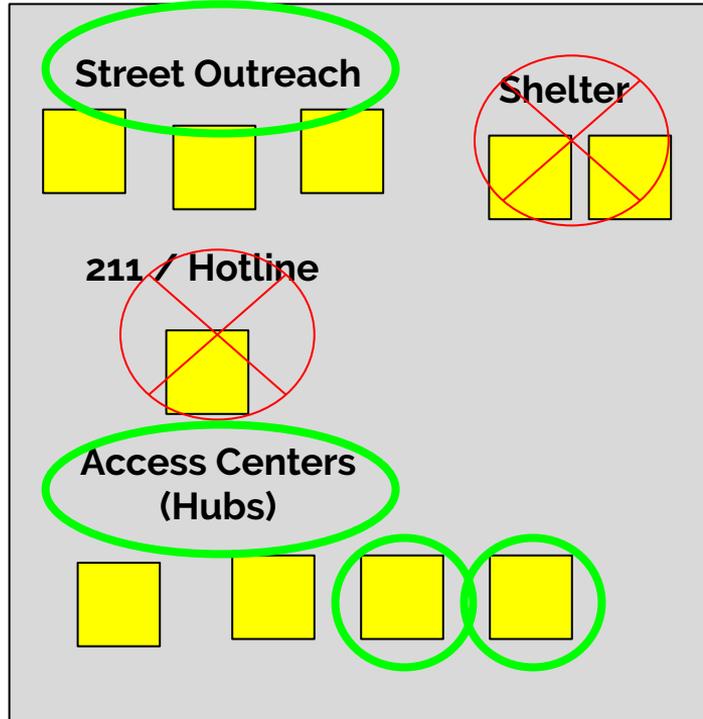
Inventory Time!

- 1. List all types of agencies serving community Access and Assessment Points
- 2. Write specific agencies on post-its and put them under the appropriate categories



Reflect....

1. What are the agency *types* that we want to serve as Access and Assessment Points that would ensure coverage?
2. What changes to your current configuration would that require? Closing side doors? Getting additional agencies on board?



What does this look like?



Agencies serving as an Access and Assessment point our expectations are:

1. Anyone can be referred without an appointment during designated hours.
2. Outreach staff will use a designated pre-screening tool to ensure someone is currently homeless
3. Staff will be trained in diversion practices and these will be a standard first step in the process
4. Once it is established that diversion is not an option a common assessment tool will administered.
5. This data will be entered into a community database serving as a shared by name list.
6. Ensures clients are connected to navigator for support in obtaining necessary documents for housing referral
7. Etc....